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NORTHUMBRIA
**POLICE & CRIME
COMMISSIONER**

Measuring progress

MARCH 2026

Proud to Protect

POLICE

MEASURING PROGRESS

Priority 1: Engaged and Responsive Police Force

- Average answer times for 999/101 calls, and those calls that are responded to within call handling standards.
- Attendance rate for grade 1 incidents – urban/rural

Table 1: Call Handling

Call handling	Measure	12 Months to Dec 2024	12 Months to Dec 2025
	Percentage of 999 calls answered within 10 seconds	92%	93%
	Average Answer time 999 calls	00:00:04	00:00:04
	Average Answer time 101 Non-Emergency (NE) calls	00:02:21	00:03:04

Table 2: Response

Response	Measure	12 Months to Dec 2024	12 Months to Dec 2025
	Percentage of grade 1 urban incidents attended within SLA	83%	87%
	Percentage of grade 1 rural incidents attended within SLA	64%	74%

Commentary:

- There has been a 1% reduction in the volume of 999 calls received for the 12 months to December 2025.
- The number of 101 non-emergency calls received was 4% lower over the same 12-month period. The average answer time has increased.
- Grade 1 incident demand has increased by 8% in the 12 months to December 2025, Attendance rates and response times have improved for grade 1 incidents.

MEASURING PROGRESS

Priority 2: Crime And Anti-Social Behaviour

- Total recorded crime and victim satisfaction with services provided by Northumbria Police.
- ASB incident levels and victim satisfaction.

Table 3: Crime Types

Crime Types	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Violence against the person	51,074	50,876	-0.4%
	Sexual offences;	5,510	6,003	+9%
	- Rape	2,021	2,159	+7%
	- Other Serious Sexual Offences	2,360	2,465	+4%
	- Other Sexual Offences	1,129	1,379	+22%
	Theft and handling	30,061	28,433	-5%
	Vehicle crime	7,591	6,211	-18%
	Criminal damage	17,990	16,816	-7%
	Burglary	7,504	6,522	-13%
	Robbery	1,244	1,875	+51%
	Other crime (drug, public order, fraud and misc.)	19,570	20,428	+4%
	Cyber crime (flag)*	7,978	9,905	+24%
	Hate crime (flag)*	3,792	3,893	+3%

Table 4: Total Recorded Crime

Total recorded crime	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Total	140,544	137,164	-2%
	Sunderland	28,673	27,372	-5%
	South Tyneside	15,203	14,934	-2%
	Gateshead	18,525	18,277	-1%
	North Tyneside	17,562	17,728	+1%
	Newcastle	36,235	35,108	-3%
	Northumberland	24,346	23,745	-2%

Table 5: Anti-Social Behaviour (ASB) Overview

ASB Overview	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Anti-Social Behaviour incidents	36,279	29,038	-20%
	Percentage of people who feel that ASB is a very or fairly big problem in their neighbourhood	23%	24%	+1%
	Percentage of ASB victims who are confident to report further incidents	79%	77%	-2%

Table 6: Anti-Social Behaviour (ASB) by Local Authority

ASB by Local Authority	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Sunderland	6,185	4,851	-22%
	South Tyneside	3,866	3,019	-22%
	Gateshead	4,569	3,712	-19%
	North Tyneside	5,253	3,647	-31%
	Newcastle	9,741	8,121	-17%
	Northumberland	6,594	5,621	-15%

Graph 1: Number of Anti-Social Behaviour (ASB) Incidents

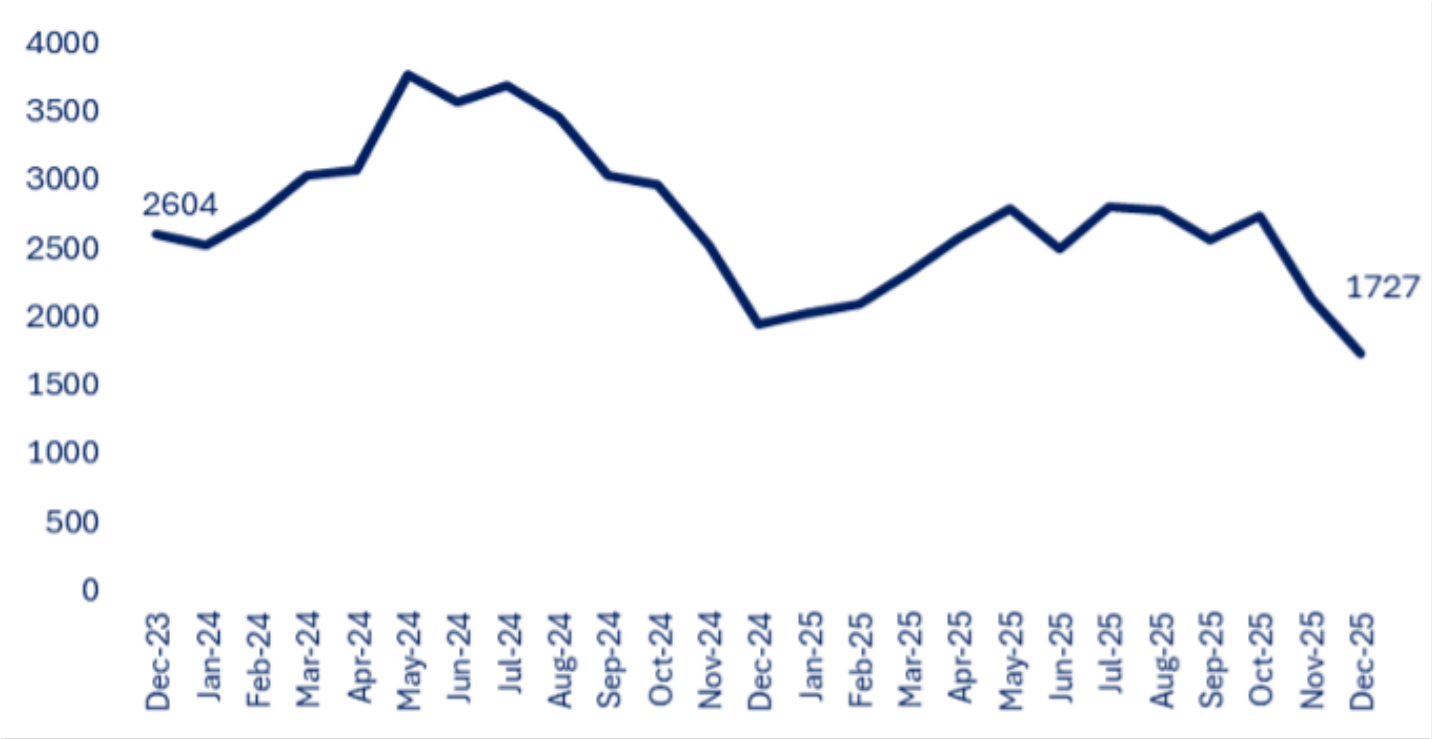


Table 7: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Volume Crime	Initial Contact	94%	93%	-1%
		Response Time	84%	85%	+1%
		Action Taken	74%	71%	-3%
		Overall Experience	77%	75%	-2%
		Follow Up	65%	61%	-4%
		Treatment	93%	90%	-3%
	ASB	Initial Contact	89%	86%	-3%
		Response Time	87%	86%	-1%
		Action Taken	71%	67%	-4%
		Overall Experience	72%	73%	+1%
		Follow Up	48%	43%	-5%
		Treatment	94%	92%	-2%

Commentary:

- The largest reduction is in vehicle crime, particularly theft from motor vehicle offences (-799 crimes, -22%).
- Robbery offences saw the largest increase +631 crimes (+51%)
- Business robbery has increased by +390% (+843 crimes), impacted by a change in crime recording rules for shoplifting (from April 2025 shoplifting with an element of violence is now counted as business robbery. Personal robbery has reduced by -21% (-212 crimes).
- Sexual offences saw an increase in the latest period; mainly due to the 22% increase in 'other sexual offences' (+250 crimes), which can be in part attributed to new crime codes introduced under the Online Offences Act 2023 relating to sharing and threatening to share images.
- Cyber crime increase is largely due to an increase of 1,310 harassment offences (+26%) including sending death or serious harm threats and stalking without fear.
- There has been a reduction of 13% in both burglary residential crimes (-670 crimes) and business and community crimes (-312).
- ASB has reduced in all area commands compared to the previous period, the largest reduction was in North Tyneside.

MEASURING PROGRESS
Priority 3: Serious Violence And Organised Crime

- Serious violence offences, including homicides
- Knife-enabled serious violence and hospital admissions (under 25s for assault with a sharp object)

Table 8: Serious Violence

Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
Serious violence crimes	22,506	23,139	+3%
Knife enabled serious violence	1,111	1,137	+2%
Homicides	15	9	-6
Hospital admissions (under 25s for assault with a sharp object)	30 (to July 2024)	20 (to May 2025 ²)	-33

Table 9: Homicides

	12 Months to March 2025	12 Months to May 2025	12 Months to Sept 2025	12 Months to Dec 2025
Homicides	16	17	12	9
	12 Months to March 2024	12 Months to May 2025 ⁴	12 Months to Sept 2024	12 Months to Dec 2024
	10	11	14	15

Commentary:

- There has been a small increase in serious violence in the latest 12-month period, mainly due to the increase in robbery offences. Increases were also seen in sexual assault, rape and threats to kill offences.
- Knife enabled serious violence has seen a small increase mainly due to the increase in threats to kill and robbery offences which are included in this data.
- Homicides have reduced when compared to the previous period.

MEASURING PROGRESS

Priority 4: Reducing Violence Against Women And Girls

- Number of Violence against women and girls offences.
- Satisfaction with services provided to victim survivors of Violence against women and girls.

Table 10: Violence Against Women and Girls (VAWG) Crimes

Violence Against Women and Girls (VAWG) Crimes	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Stalking and harassment	9,673	10,152	+5%
	Violence with Injury	7,707	7,458	-3%
	Public fear, alarm, distress	4,875	5,039	+3%
	Sexual offences ¹	3,060	3,542	+16%
	- Rape	1,408	1,524	+8%
	- Other sexual offences	1,652	2,018	+22%
	Child sexual offences	835	782	-6%
	Threats to kill	524	625	+19%
	Modern Slavery	83	116	+40%
	Kidnapping	46	76	+65%
	Obscene publications	40	21	-48%
	Homicide	5	1	-80%
	Exploitation of prostitution	2	1	-50%
	Total	26,850	27,815	+4%

Table 11: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Rape	Initial Contact	95%	95%	-
		Response Time	94%	90%	-3%
		Action Taken	81%	82%	+1%
		Overall Experience	88%	88%	-
		Follow Up	70%	72%	+2%
		Treatment	93%	93%	-
	Domestic Abuse	Initial Contact	98%	98%	-
		Response Time	94%	93%	-1%
		Action Taken	82%	81%	-1%
		Overall Experience	88%	87%	-1%
		Follow Up	88%	85%	-3%
		Treatment	95%	95%	-

Commentary:

- 38% of the VAWG crimes in the table above are DA related (comparable to previous period). VAWG offences account for 20% of total crime (19% in the previous period).
- Increase in other sexual offences, as mentioned earlier in this report, can be in part attributed to new crime codes introduced under the Online Safety Act 2023 relating to sharing and threatening to share images.
- Increase in modern slavery may have been impacted on by the following: changes in crime recording rules, officer awareness and/or a general increase in this crime type. The increase has largely been for the offence 'UK national arrange or facilitate the travel of another person with a view to exploitation' and mainly sexual exploitation.
- The increase in threats to kill is larger for non-domestic related crimes.

MEASURING PROGRESS
Priority 5: Hate Crime And Community Cohesion

- Number of Hate Crime Offences
- Satisfaction with services provided to victims of hate crime

Table 12: Hate Crime

	Measure	12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
Hate Crime	Total	3,792	3,894	+3%
	Race	2,474	2,677	+8%
	Faith	229	226	-1%
	Disability	334	295	-12%
	Homophobic	611	561	-8%
	Transphobic	101	93	-8%
	Not included in national hate crime strands			
	Sex	36	36	-
	Age	7	6	-14%

Table 13: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Hate crime	Initial Contact	92%	94%	+2%
		Response Time	84%	85%	+1%
		Action Taken	66%	67%	+1%
		Overall Experience	76%	71%	-5%
		Follow Up	58%	57%	-1%
		Treatment	93%	90%	-3%

Commentary:

- Hate crime has increased when compared to the previous 12 months, mainly for race related hate crimes.
- Faith, Homophobic, Transphobic and Disability-related hate crimes have decreased compared to the previous 12 months.
- The satisfaction of hate crime victims remains relatively stable compared to the 12 months to December 2024 period.

MEASURING PROGRESS
Priority 6: Victims and Justice

- Compliance with the Victim Code of Practice

Table 14: Victim Code of Practice (VCOP)

Victim Code of Practice (VCOP)	Measure	12 Months to Nov 2024	12 Months to Nov 2025
	% of needs assessments that are completed within 48 hours	86%	83%
	Percentage of victims who state they received a victim contract (notification that a crime was recorded)	70%	66%
	Percentage of victims (who require updates) informed when the suspect is arrested (or voluntary attended) and it is recorded on the victim log	81%	75%
	Percentage of victims (who require updates) informed when the suspect is charged (or Out of Court Resolution) and it is recorded on the victim log	81%	85%

Commentary:

- One area of VCOP compliance has improved compared to the previous 12 months; percentage of victims (who require updates) informed when the suspect is charged for (or O OCD) and it is recorded on the victim log.



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