



SUSAN DUNGWORTH
NORTHUMBRIA
**POLICE & CRIME
COMMISSIONER**

Measuring progress

JUNE 2026

MEASURING PROGRESS

Priority 1: Engaged and Responsive Police Force

- Average answer times for 999/101 calls, and those calls that are responded to within call handling standards.
- Attendance rate for grade 1 incidents – urban/rural

Table 1: Call Handling

Call handling	Measure	12 Months to Mar 2025	12 Months to Mar 2026
	Percentage of 999 calls answered within 10 seconds	93%	91%
	Average Answer time 999 calls	00:00:04	00:00:05
	Average Answer time 101 Non-Emergency (NE) calls	00:02:42	00:04:00

Table 2: Response

Response	Measure	12 Months to Mar 2025	12 Months to Mar 2026
	Percentage of grade 1 urban incidents attended within SLA	84%	88%
	Percentage of grade 1 rural incidents attended within SLA	70%	75%

Commentary:

- There has been a 6% increase in the volume of 999 calls received for the 12 months to March 2026.
- The number of 101 non-emergency calls received was 2% lower over the same 12-month period. The average answer time has increased.
- Grade 1 incident demand has increased by 19% in the 12 months to March 2026, Attendance rates and response times have improved for grade 1 incidents.

MEASURING PROGRESS

Priority 2: Crime And Anti-Social Behaviour

- Total recorded crime and victim satisfaction with services provided by Northumbria Police.
- ASB incident levels and victim satisfaction.

Table 3: Crime Types

Crime Types	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change YoY
	Violence against the person	50,196	50,335	+0.3%
	Sexual offences;	5,616	6,073	+8%
	- Rape	2,053	2,271	+11%
	- Other Serious Sexual Offences	2,365	2,439	+3%
	- Other Sexual Offences	1,198	1,363	+14%
	Theft and handling	29,832	28,192	-5%
	Vehicle crime	7,322	6,248	-15%
	Criminal damage	17,182	17,033	-1%
	Burglary	7,193	6,607	-8%
	Robbery	1,191	2,137	+79%
	Other crime (drug, public order, fraud and misc.)	19,860	19,609	-1%
	Cyber crime	8,510	8,796	+3%
	Hate crime	3,705	3,778	+2%

Table 4: Total Recorded Crime

Total recorded crime	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
	Total	138,392	136,234	-2%
	Sunderland	28,144	26,866	-5%
	South Tyneside	15,020	14,486	-4%
	Gateshead	18,464	17,740	-4%
	North Tyneside	17,489	17,493	+0.02%
	Newcastle	35,448	34,570	-2%
	Northumberland	23,738	23,235	-2%
	Crimes yet to be allocated	89	1,844	-

Table 5: Anti-Social Behaviour (ASB) Overview

ASB Overview	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
	Anti-Social Behaviour incidents	34,348	28,705	-16%
	Percentage of people who feel that ASB is a very or fairly big problem in their neighbourhood	22%	25%	+3%
	Percentage of ASB victims who are confident to report further incidents	77%	79%	+2%

Table 6: Anti-Social Behaviour (ASB) by Local Authority

ASB by Local Authority	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
	Sunderland	5,831	4,888	-16%
	South Tyneside	3,673	2,872	-22%
	Gateshead	4,323	3,670	-15%
	North Tyneside	4,900	3,605	-26%
	Newcastle	9,370	7,927	-15%
	Northumberland	6,251	5,743	-8%

Graph 1: Number of Anti-Social Behaviour (ASB) Incidents

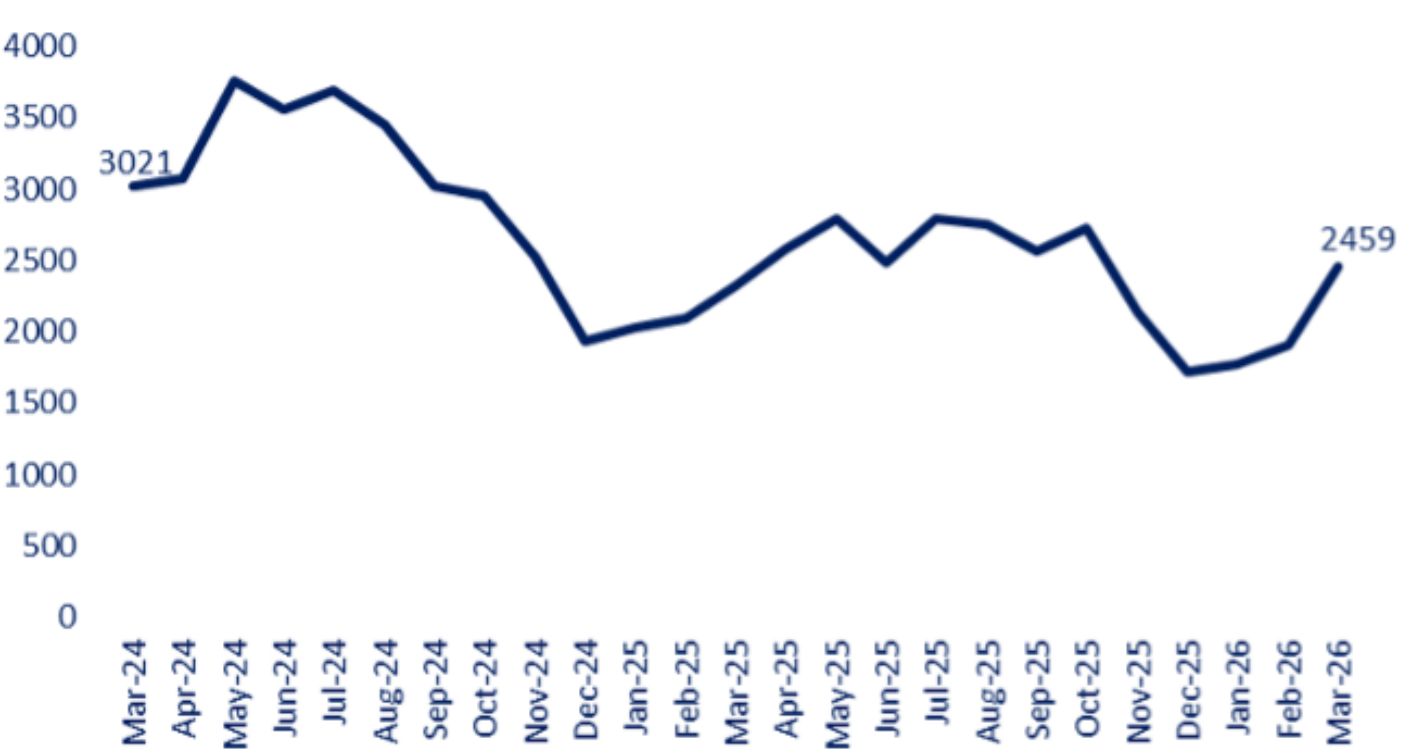


Table 7: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Mar 2025	12 Months to Mar	% Change Year on Year
	Volume Crime	Initial Contact	95%	91%	-4%
		Response Time	85%	87%	+2%
		Action Taken	73%	72%	-1%
		Overall Experience	77%	75%	-2%
		Follow Up	66%	60%	-6%
		Treatment	92%	92%	-
	ASB	Initial Contact	90%	86%	-4%
		Response Time	87%	85%	-2%
		Action Taken	69%	68%	-1%
		Overall Experience	72%	72%	-
		Follow Up	46%	41%	-5%
		Treatment	95%	92%	-3%

Commentary:

- The largest reduction is in vehicle crime, particularly theft from motor vehicle offences (-771 crimes, -21%).
- Robbery offences have increased +946 crimes (+79%)
- Business robbery has increased by +356% (+933 crimes), impacted by a change in crime recording rules for shoplifting (from April 2025 shoplifting with an element of violence is now counted as business robbery. Personal robbery has reduced by -5% (-49 crimes).
- Sexual offences saw an increase in the latest period; mainly due to the 11% increase in 'rape' due to a victim reporting multiple rapes during a mental health episode and another victim reporting multiple rapes by different suspects in March.
- 14% increase in other sexual offences (+165 crimes), which can be in part attributed to new crime codes introduced under the Online Offences Act 2023 relating to sharing and threatening to share images.
- ASB has reduced in all six area commands compared to the previous period.

MEASURING PROGRESS
Priority 3: Serious Violence And Organised Crime

- Serious violence offences, including homicides
- Knife-enabled serious violence and hospital admissions (under 25s for assault with a sharp object)

Table 8: Serious Violence

Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
Serious violence crimes	22,094	23,264	+5%
Knife enabled serious violence	1,061	1,174	+11%
Homicides	15	11	-4
Hospital admissions (under 25s for assault with a sharp object)	30 (to Nov 2024)	20 (to May 2025)	-33

Table 9: Homicides

	12 Months to Mar 2025	12 Months to May 2025	12 Months to Sept 2025	12 Months to Mar 2026
Homicides	15	17	11	11
	12 Months to Mar 2024	12 Months to May 2024	12 Months to Sept 2024	12 Months to Mar 2025
	13	13	14	15

Commentary:

- There has been a small increase in serious violence in the latest 12-month period, mainly due to the increase in robbery offences. Increases were also seen in sexual assault with intent to cause serious harm, rape and threats to kill offences.
- Knife enabled serious violence has seen a small increase mainly due to the increase in robbery and assault with intent to cause serious harm and offences.
- Homicides have reduced when compared to the previous period.

MEASURING PROGRESS

Priority 4: Reducing Violence Against Women And Girls

- Number of Violence against women and girls offences.
- Satisfaction with services provided to victim survivors of Violence against women and girls.

Table 10: Violence Against Women and Girls (VAWG) Crimes

Violence Against Women and Girls (VAWG) Crimes	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
	Stalking and harassment	9,416	10,029	+7%
	Violence with Injury	7,465	7,281	-2%
	Public fear, alarm, distress	4,822	4,756	-1%
	Sexual offences ¹	3,102	3,500	+13%
	- Rape	1,438	1,532	+7%
	- Other sexual offences	1,664	1,968	+18%
	Child sexual offences	854	756	-11%
	Threats to kill	562	672	+20%
	Modern Slavery	43	94	+119%
	Kidnapping	90	125	+39%
	Obscene publications	40	34	-15%
	Homicide	5	4	-
	Exploitation of prostitution	1	3	-
	Total	26,400	27,254	+3%

Table 11: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
	Rape	Initial Contact	95%	95%	-
		Response Time	94%	90%	-3%
		Action Taken	81%	82%	1%
		Overall Experience	88%	88%	-
		Follow Up	70%	72%	+2%
		Treatment	93%	93%	-
	Domestic Abuse	Initial Contact	98%	98%	-
		Response Time	94%	93%	-1%
		Action Taken	82%	81%	-1%
		Overall Experience	88%	87%	-1%
		Follow Up	88%	85%	-3%
		Treatment	95%	95%	-

Commentary:

- 38% of the VAWG crimes in the table above are DA related (comparable to previous period). VAWG offences account for 20% of total crime (19% in the previous period).
- Increase in other sexual offences, as mentioned earlier in this report, can be in part attributed to new crime codes introduced under the Online Safety Act 2023 relating to sharing and threatening to share images.
- Increase in modern slavery may have been impacted on by the following: changes in crime recording rules, officer awareness and/or a general increase in this crime type. The increase has largely been for the offence 'UK national arrange or facilitate the travel of another person with a view to exploitation' and mainly sexual exploitation.
- The increase in threats to kill is larger for non-domestic related crimes.

MEASURING PROGRESS
Priority 5: Hate Crime And Community Cohesion

- Number of Hate Crime Offences
- Satisfaction with services provided to victims of hate crime

Table 12: Hate Crime

	Measure	12 Months to Mar 2025	12 Months to Mar 2026	% Change Year on Year
Hate Crime	Total	3,715	3,799	+2%
	Race	2,638	2,785	+6%
	Religion/Belief	237	243	+3%
	Disability	325	289	-11%
	Sexual Orientation	617	588	-5%
	Transgender	118	103	-13%
	Not included in national hate crime strands			
	Sex	34	30	-12%
	Other Prejudice Hate	20	24	-20%

Table 13: Victim Satisfaction

Victim Satisfaction	Measure		12 Months to Dec 2024	12 Months to Dec 2025	% Change Year on Year
	Hate crime	Initial Contact	92%	94%	+2%
		Response Time	84%	85%	+1%
		Action Taken	67%	68%	+1%
		Overall Experience	76%	71%	-5%
		Follow Up	60%	58%	-2%
		Treatment	93%	91%	-2%

Commentary:

- Hate crime has increased when compared to the previous 12 months, mainly for race related hate crimes.
- Disability, Transgender, and Sexual Orientation-related hate crimes have decreased compared to the previous 12 months.
- The satisfaction of hate crime victims remains relatively stable compared to the 12 months to March 2026 period.

MEASURING PROGRESS
Priority 6: Victims and Justice

- Compliance with the Victim Code of Practice

Table 14: Victim Code of Practice (VCOP)

Victim Code of Practice (VCOP)	Measure	12 Months to Dec 2024	12 Months to Dec 2025
	% of needs assessments that are completed within 48 hours	85%	84%
	Percentage of victims who state they received a victim contract (notification that a crime was recorded)	72%	64%
	Percentage of victims (who require updates) informed when the suspect is arrested (or voluntary attended) and it is recorded on the victim log	82%	74%
	Percentage of victims (who require updates) informed when the suspect is charged (or Out of Court Resolution) and it is recorded on the victim log	82%	85%

Commentary:

- One area of VCOP compliance have improved compared to the previous 12 months; percentage of victims (who require updates) informed when the suspect is charged for (or O OCD) and it is recorded on the victim log.



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