

Freedom of Information  
Quarterly Disclosure Log

1 April 2026 to 31 June 2026



| Ref No | Request                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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|        | <p>1. How many people from Sunderland affected by riots in 2024 applied for riot compensation? How much were they seeking in total?</p> <p>2. How much money in total has the PCC spent on compensation so far and for how many claims? When did it make its last payout to a claimant?</p> <p>3. Is the PCC still due to make any more payouts? If so – how much in total and for how many claims?</p> <p>4. How many claims for compensation were not agreed to?</p> | <p>No individual applied for funding through the RCA, we received 11 applications from businesses. The assessors continue to work on several applications.</p> <p>This information can be found at <a href="#">Key Decisions - Northumbria PCC</a><br/><a href="#">PCC.725-Key-Decision-Riot-Compensation-Act.pdf</a> (one claim cost)<br/><a href="#">PCC-714-Key-Decision-Riot-Compensation-Act.pdf</a> (one claim cost)<br/><a href="#">685-Riot-Compensation-Act.pdf</a> (covers three claims)</p> <p>Assessors are currently working on four claims. As the claims are being worked on with the claimant, it is not possible to give a value.</p> <p>One, as the claim did not relate to the dates when the riots occurred.</p> |
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| <p>Please provide the following information for the period 1 April 2023 to 31 March 2025:</p> <p>1. Complaint Reviews</p> <ul style="list-style-type: none"> <li>• The total number of complaint review applications received by the Office of the Police, Fire and Crime Commissioner</li> <li>• The total number of complaint reviews completed</li> </ul> <p>2. Outcomes of Reviews</p> <p>For completed reviews, please provide a breakdown of outcomes, including:</p> <ul style="list-style-type: none"> <li>• Number of reviews where the outcome was found not reasonable and proportionate (upheld)</li> <li>• Number of reviews where the outcome was found reasonable and proportionate (not upheld)</li> <li>• Number of cases where the review resulted in further action being recommended, including referral back to the Professional Standards Department (PSD) for further investigation or reconsideration</li> <li>• Any other outcome categories used (e.g. withdrawn, invalid)</li> </ul> <hr/> <p>3. Review Body</p> | <p>Section one – all answers can be found here: <a href="#">Review Outcomes - Northumbria PCC</a></p> <p>Section two – all answers can be found here: <a href="#">Review Outcomes - Northumbria PCC</a></p> <p>Section three – We would not be aware which complaints the IOPC has been named as the RRB, as it is PSD who determine who the RRB is.</p> <p>Section four – This is not a matter for the OPCC, it would be PSD who undertake referrals to the IOPC.</p> <p>6. Staffing and Review Process</p> <ul style="list-style-type: none"> <li>• The number of individuals responsible for conducting complaint reviews - one</li> <li>• Their job titles or roles – Director of Confidence, Standards and Reviews.</li> <li>• Whether they are employees of the OPFCC, external contractors, or independent reviewers - OPCC</li> <li>• The name of any organisation or company providing complaint review services, where applicable - N/A</li> <li>• If reviews are conducted by individual contractors rather than an organisation, please confirm this and provide any recorded information held regarding their role, qualifications, professional accreditations, experience, or professional background - N/A</li> <li>• Any recorded information (e.g. policies, procedures, or organisational documents) describing how complaint reviews are allocated and conducted Information can be found here - <a href="#">Complaints and Reviews - Northumbria PCC</a></li> <li>• Any recorded information, including policies, procedures, guidance, or workflow documents, describing how complaint reviews are conducted, including how evidence is considered, how decisions are reached, and</li> </ul> |
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|  | <ul style="list-style-type: none"> <li>• The number of cases where the Office of the Police, Fire and Crime Commissioner was the relevant review body</li> <li>• Where recorded, the number of cases where the Independent Office for Police Conduct was the relevant review body</li> </ul> <p>4. Escalation / Referrals to the IOPC</p> <ul style="list-style-type: none"> <li>• Where recorded, the number of complaint or conduct matters that were referred to the Independent Office for Police Conduct (IOPC), including both mandatory and voluntary referrals</li> <li>• Please distinguish between mandatory and voluntary referrals where this information is held</li> </ul> <p>5. Further Action Following Review</p> <ul style="list-style-type: none"> <li>• The number of cases where, following a review, the OPFCC recommended further investigation, reconsideration, or other action by the police force</li> </ul> <p>6. Staffing and Review Process</p> <ul style="list-style-type: none"> <li>• The number of individuals responsible for conducting complaint reviews</li> <li>• Their job titles or roles</li> <li>• Whether they are employees of the OPFCC, external contractors, or independent reviewers</li> <li>• The name of any organisation or company providing complaint review services, where applicable</li> </ul> | <p>any stages of the review process. In line with IOPC / Home Office legislation.</p> <p>7. Time Taken</p> <ul style="list-style-type: none"> <li>• The average and/or median time taken to complete complaint reviews during the period. Information can found on the IOPC website. Information is provided on the IOPC website - <a href="#">Publications Library   Independent Office for Police Conduct (IOPC)</a></li> </ul> <p>8. Audit and Quality Assurance</p> <ul style="list-style-type: none"> <li>• Any recorded information describing auditing, quality assurance, supervision, or oversight of complaint review decisions, including those where complaints were not upheld</li> <li>• The number of complaint review decisions that were subject to audit, quality assurance checks, or supervisory review during the period</li> <li>• Details of any policies, procedures, or guidance relating to the auditing or quality assurance of complaint review decisions</li> </ul> <p>A review is the end of the complaints process. The complainant does have the option to seek their own independent legal advice in relation to a judicial review. However, in the spirit of openness and transparency, all outcomes are published on the OPCC website (as identified above)</p> <p>The Auditors (Gateshead Council) have undertaken a review of complaints and reviews every two years. The last review took place in November 2025 and no issues were identified for the OPCC element of reviews.</p> <p>For further information about the audit, this should be directed to Gateshead Council who undertook the audit.</p> <p>9. Governance and Oversight of Review Decisions</p> |
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|  | <p>I would be grateful if you could provide this information for the period 1.4.2006 to 31.3.2026.</p> <p>The number of fatalities caused by car accidents</p> <p>The number of serious car accidents</p> <p>The number of serious car accidents within 3 miles of the junction A1 and B</p> <p>The number of fatalities caused by car accidents within 3 miles of the junction of the A1 and B6353</p>                                                                                                                                                                                                                                   | <p>No information held. Requester advised the information may be held by Northumbria Police.</p> |
|  | <p>Please could you confirm the following?</p> <p>Who do you currently use as your card or banking provider to facilitate fund disbursement use cases?</p> <p>When is the contract due to end?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                        | <p>No information held. Requester advised the information may be held by Northumbria Police</p>  |

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|  | <p>When are you next planning to tender?</p> <p>Would you be open to scheduling an introductory call with Soldo to understand our solution in more detail?</p> <p>Would you be open to trialling the Soldo solution?</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                 |
|  | <p>Has confidential waste been procured via tender or framework, or another means, if other means, please confirm how you procured your confidential waste.</p> <p>If a framework, could you confirm the name of the framework please?</p> <p>Actual contract values of each framework/contract (&amp; any sub lots)</p> <p>Start date (month and year) &amp; duration of contract</p> <p>Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension, along with the final possible contract end date?</p> <p>Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?</p> <p>Who is the procurement officer responsible for this contract and could you provide their email address and phone number please?</p> <p>Do you have a generic email address for your procurement department, for example</p> | <p>No information held. Requester advised the information may be held by Northumbria Police</p> |

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|  | <p><a href="mailto:procurement@organisation.com">procurement@organisation.com</a>, if so could you confirm this?</p> <p>Who is the senior officer (outside of procurement) responsible for this contract and could you provide their email address and phone number please?</p> <p>Who is the current supplier?</p> <p>If your current supplier is a Facilities Management/Waste/Cleaning Company, which sub-contractor services your organisation? E.g., which company's staff actually collect your confidential waste?</p> <p>Will this request and response be published on your website? If so, could you provide a link?</p> |                                          |
|  | <p>How many equality diversity and inclusion posts exist in the force area, uniform and non uniform and the cost including admin support</p> <p>How many of the posts are occupied by ethnic minority , disabled and lgbt employees</p> <p>Who provides the training and external support the names of providers numbers and costings</p>                                                                                                                                                                                                                                                                                          | Request forwarded to Northumbria Police. |
|  | <p>How many equality diversity and inclusion posts exist in the force area, uniform and non uniform and the cost including admin support</p> <p>How many of the posts are occupied by ethnic</p>                                                                                                                                                                                                                                                                                                                                                                                                                                   | Request forward to Northumbria Police.   |

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|  | <p>minority , disabled and lgbt employees</p> <p>Who provides the training and external support the names of providers numbers and costings</p>                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                 |
|  | <p>Records of any formal correspondence or meeting minutes between the Northumbria PCC (or representatives) and the Department for Transport or National Highways regarding the safety risks and policing resource burden of the A1 single-carriageway bottlenecks between January 2023 and June 2026.</p> <p>Any data or internal reporting held by the OPCC quantifying the operational hours or financial strain placed on Northumbria Police resources due to managing major road closures, collision investigations, and diversions on the A1 north of Morpeth.</p> | <p>All operational matters fall under the remit of the Chief Constable. Requester advised that they may wish to submit their request to Northumbria Police,</p> |