
Equality Impact Assessment Summary

Anti-Social Behaviour Case Review

Date: 19th January 2025

1. Purpose & intended aim of the matter that has been assessed

The ASB Case Review is a statutory safety net for people affected by anti-social behaviour (ASB), enabling them to ask for a review of their case where a defined threshold is met. The goal is to make sure they get the correct support, don't get bounced around between different organisations and that anyone who may be vulnerable is identified and helped quickly.

2. Protected and personal characteristics

The decision about this proposal could affect people who have protected and personal characteristics, as shown below:

- Age – young people
- Age – older people
- Disability
- Gender reassignment
- Race
- Religion/belief
- Sex
- Sexual orientation
- Socio economic disadvantage (SED) – people with less money or from poorer backgrounds
- Other inequalities – looked after children

3. Evidence and consultation

Research reports and past evidence were looked at when shaping the process. A national report in 2024 showed that many people still don't know about the ASB Case Review or how to use it, and the six local councils in Northumbria told us they see the same problem.

4. How the matter being assessed will positively affect those with protected characteristics and those who may already be at a disadvantage.

Below is a summary of potential positive impacts of the ASB Case Review:

- **Accessibility** - Agencies will do everything they reasonably can to make sure anyone can request and take part in a Case Review in a way that works best for them – by phone, letter, online or other options. Victims can choose to attend meetings, and

they can join in person or online. If needed, interpretation and translation services will be provided.

- **Multi-Agency Collaboration** – The ASB case review compels local authorities, police, health and social landlords to work together, ensuring their expertise and resources are pooled to address persistent ASB more effectively. This joined-up approach often leads to better solutions tailored to the needs of the victim and communities.
- **Service improvement** - The OPCC tracks information about the ASB Case Review process so patterns can be spotted, especially for people who have protected characteristics (like disability, age, race, etc) and agencies will do what they can to make services better for them.

5. Negative impacts and Mitigation

Below is a summary of potential negative impacts of the ASB Case Review and the mitigation actions identified:

Impacts	Mitigating Actions:
Promotion - Most details about the ASB Case Review are shared on websites and social media. This may be difficult for people who are not confident using computers or the internet because they may struggle to find the information or use it.	Making sure the process and support are promoted and shared in different ways, such as events and meetings, online, in newsletters, and through awareness sessions with the hired services.
Appropriate support - As the ASB Case Review is part of a wider complex landscape of complaints and review processes, it may be hard to understand or take part in for people with learning disabilities or who need extra support.	Connect applicants to support where available and appropriate and making sure information is shared in an easy-to-understand way that all people in the community can understand and use.
Cultural and other barriers - People from minority groups can face cultural and financial barriers.	Scheduling meetings flexibly by consulting religious and cultural calendars in advance and confirming dates with participants to avoid important religious observance days. Offering reasonable adjustments by inviting participants to share any religious or cultural needs early in the process.

6. Review date

19th January 2026