

CLOSED AGENDA – REPORT EXEMPTION

The content of the below report or discussion has been classed as exempt from publication as detailed below under Schedule 12A of the Local Government Act 1972:

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|---|---|-------------------------------------|
| 1 | Information relating to any individual. | <input type="checkbox"/> |
| 2 | Information which is likely to reveal the identity of an individual. | <input type="checkbox"/> |
| 3 | Information relating to the financial or business affairs of any particular person (including the OPCC or Northumbria Police holding that information). | <input checked="" type="checkbox"/> |
| 4 | Information relating to any consultations or negotiations, or contemplated consultations | <input type="checkbox"/> |
| | a. or negotiations, in connection with any labour relations matter arising between the OPCC/Northumbria Police or a Minister of the Crown and employees of, or office holders under, the OPCC/Northumbria Police. | <input type="checkbox"/> |
| 5 | Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings. | <input type="checkbox"/> |
| 6 | Information which reveals that the OPCC/Northumbria Police proposes— | <input type="checkbox"/> |
| | • to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or | <input type="checkbox"/> |
| | • to make an order or direction under any enactment. | <input type="checkbox"/> |
| 7 | Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime. | <input type="checkbox"/> |

NORTHUMBRIA POLICE AND CRIME COMMISSIONER**Key Decision**

Title and Reference: NP0505 – Integrated Communications Control System (ICCS)
(PCC/702/2025)

Summary

To direct award a 6-month extension to NEC for the ongoing support and maintenance of the current ICCS solution, covering the period 01/04/2026 – 30/09/2026 for a total cost of £106,403.

Recommendation/Findings:

It is recommended that we utilise a 6-month extension being offered by NEC on our existing contract, which is due to expire 31/03/2026. The Force's current system is due to go end-of-life in March, but we have been able to negotiate a 6-month support and maintenance extension to enable the delivery and implementation of the new system expected to take place early 2026.

This is a business-critical system for emergency call handling and not a system that can risk being unsupported. There is only NEC that can provide the necessary support and maintenance for their solution.

Northumbria Police and Crime Commissioner



Signature

Date

6 Nov 2025