

## CLOSED AGENDA – REPORT EXEMPTION

The content of the below report or discussion has been classed as exempt from publication as detailed below under Schedule 12A of the Local Government Act 1972:

- |   |   |                                     |
|---|---|-------------------------------------|
| 1 | Information relating to any individual.   | <input type="checkbox"/>            |
| 2 | Information which is likely to reveal the identity of an individual.  | <input type="checkbox"/>            |
| 3 | Information relating to the financial or business affairs of any particular person (including the OPCC or Northumbria Police holding that information).   | <input checked="" type="checkbox"/> |
| 4 | Information relating to any consultations or negotiations, or contemplated consultations  | <input type="checkbox"/>            |
|   | a. or negotiations, in connection with any labour relations matter arising between the OPCC/Northumbria Police or a Minister of the Crown and employees of, or office holders under, the OPCC/Northumbria Police. | <input type="checkbox"/>            |
| 5 | Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.   | <input type="checkbox"/>            |
| 6 | Information which reveals that the OPCC/Northumbria Police proposes—  | <input type="checkbox"/>            |
|   | • to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or   | <input type="checkbox"/>            |
|   | • to make an order or direction under any enactment.  | <input type="checkbox"/>            |
| 7 | Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.   | <input type="checkbox"/>            |

**NORTHUMBRIA POLICE AND CRIME COMMISSIONER**

**Key Decision**

**Title and Reference:**

**IT Service Management Solution**

**(PCC/642/2025)**

**Summary**

Seek approval to award a contract for an IT Service Management Solution.

**Recommendation/Findings:**

It is recommended that a contract for an IT Service Management Solution, is awarded to Zoho Corporation for a period of 5 years, with the option to extend for up to an additional 36 months.

The contract value for the eight-year term, is £461,481.

**Northumbria Police and Crime Commissioner**



**Signature**

**Date 26/2/2025**