



NORTHUMBRIA
POLICE & CRIME
COMMISSIONER

NORTHUMBRIA OPCC PERFORMANCE DATA JULY 2024





CORE PERFORMANCE DATA

FIGHTING CRIME

RECORDED CRIME

Performance Headlines

Total crime has increased by 140 crimes for the 12 months to April 2024, with an increase in violence against the person, theft and handling (particularly shoplifting and theft from the person), burglary and robbery compared to 12 months to April 2023. When compared to the 12 months to December 2019, the nationally agreed baseline, crime levels are higher for violent crime (VAP, sexual offences and robbery), theft of vehicle, vehicle interference, shoplifting, theft from the person, hate crime and cyber-crime. All other categories, including total crime, are lower.

Total Recorded Crime (Panel KPI)

Total Recorded Crime



TOTAL RECORDED CRIME BY LOCAL AUTHORITY

	*12 months to December 2019	12 months to April 2023	12 months to April 2024	% change 23 vs 24	% change 19 vs 24
Total	149,753	143,644	143,784	0%	-4%
Sunderland	31,405	29,260	29,027	-1%	-8%
South Tyneside	15,624	15,223	15,591	2%	0%
Gateshead	20,256	19,487	18,963	-3%	-6%
North Tyneside	19,821	18,067	17,800	-1%	-10%
Newcastle	38,183	37,151	37,480	1%	-2%
Northumberland	24,464	24,456	24,923	2%	2%

* nationally agreed baseline for the Government's Beating Crime Plan

ASB INCIDENTS

Performance Headlines

There has been an increase of 78 ASB related incidents in the 12 months to April 2024 compared to the previous 12-month period. Motorbike ASB continues to be a key cause of concern identified by residents. Operation Capiro is in place to target offenders and uses a problem solving approach to hotspot locations. Bespoke motorbike teams are in locations where there are significant increases in incidents. The force has invested in drone capability, a tactic which has been successfully utilised to track and seize stolen motorbikes used in ASB and wider criminality.

Indicator	*12 months to Dec 19	12 months to Apr 23	12 months to Apr 24	% change
Anti-social behaviour incidents	46,762	41,395	41,473	+0%

ASB SATISFACTION

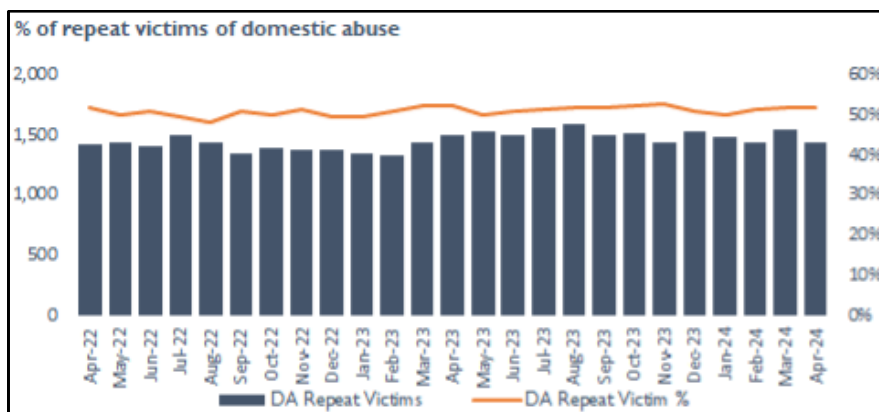
Performance Headlines

Whole experience satisfaction has decreased over time for victims of ASB, although there has been a marginal increase in this measure compared to the same period last year.

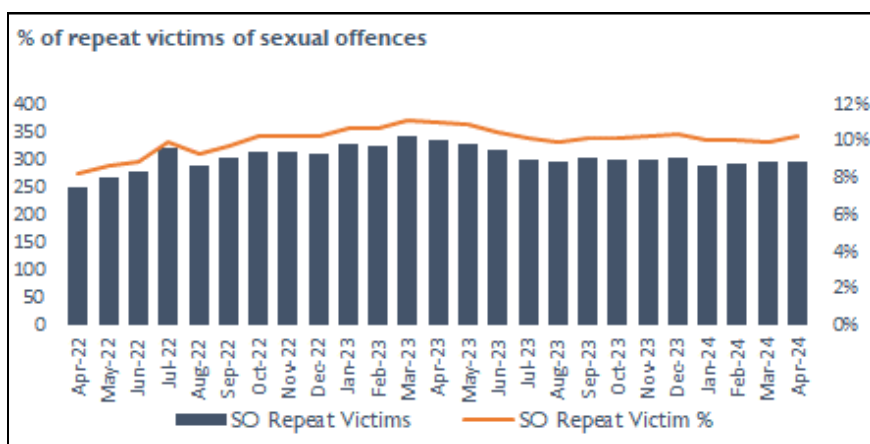
Victims that were dissatisfied said that the actions taken by police fell short of their expectations. Other victims expressed dissatisfaction if the ASB issue was unresolved as it was ongoing or had happened again.

Indicator	12 months to April 23	12 months to April 24
Action taken	68%	71%

REPEAT VICTIMS – DOMESTIC ABUSE



REPEAT VICTIMS – SEXUAL OFFENCES



POLICE RESPONSE TIMES – GRADE 1 URBAN

Indicator	12 months to April 2023	12 months to April 2024	Standard
Attendance rate for priority 1 incidents – urban	78% 21 mins	80% 20 mins	15 minutes

Performance Headlines

The percentage of grade 1 (urban) incidents attended within 15 minutes was 80% for the 12 months to April 2024, a 2%pts increase when compared to the previous period.

Grade 1 incident demand has decreased in 2024. For the 12 months to April 2024, there were 6% fewer grade 1 incidents compared to the previous 12-month period. Notwithstanding this reduction on the previous year, Grade 1 demand levels started to increase in mid-2021 and have remained consistently higher than levels prior to that.

POLICE RESPONSE TIMES – GRADE 1 RURAL

Indicator	12 months to April 2023	12 months to April 2024	Standard
Attendance rate for priority 1 incidents – rural (Panel KPI)	60% 34 mins	58% 34 mins	20 minutes

Performance Headlines

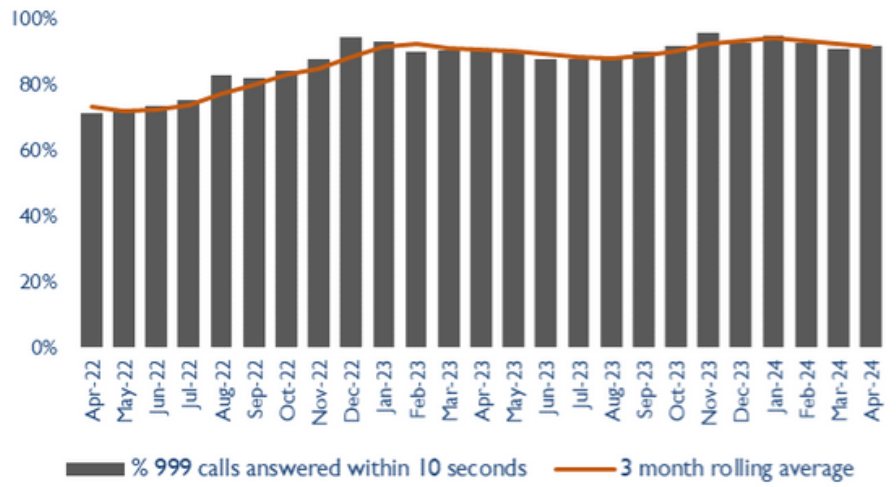
The percentage of grade 1 (rural) incidents attended within 20 minutes was 58%, a reduction of 2%pts compared to the 12 months to April 2023.

ANSWER TIMES – 999 EMERGENCY CALLS

Performance Headlines

For the 12 months to April 2024, the number of 999 calls decreased by 1% compared to the previous 12 months, from 301,853 to 299,753. 999 call volumes in 2023 were 23% higher than they were in 2019 and have increased each calendar year since then, although the rate of increase has slowed down over the last four years.

999 Calls answered within standard

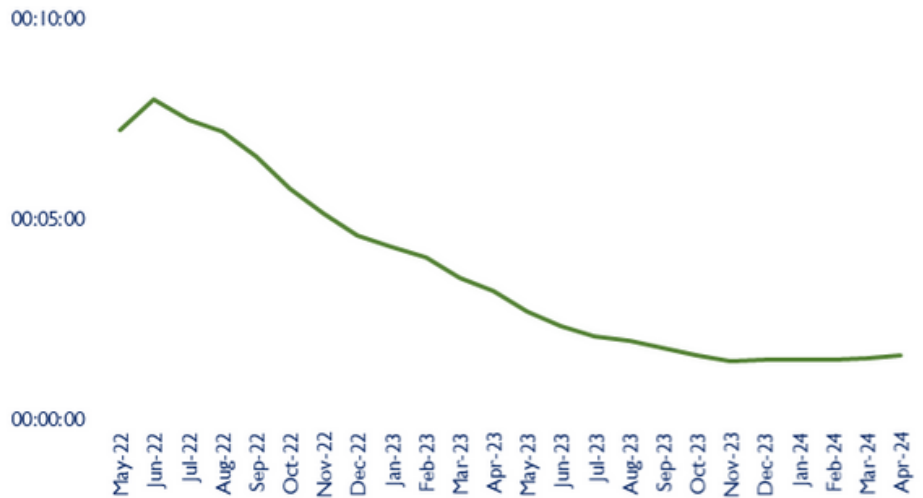


ANSWER TIMES – 101 NON-EMERGENCY CALLS

Performance Headlines

For the 12 months to April 2024, the number of 101 non-emergency calls has remained consistent in comparison to the previous 12 months, from 240,377 to 239,701. 101 non-emergency call volumes in 2023 were 33% lower than they were in 2019 and decreased year on year until 2023.

101 NE Average Answer Time



PREVENTING CRIME

SERIOUS VIOLENCE OFFENCES

Indicator	12 months to Dec 19	12 months to Apr 2023	12 months to Apr 2024	% change
Serious violence offences	18,709	23,257	23,653	+2%
Knife enabled serious violence	800	1,045 (to Mar 23)	1,170 (to Mar 24)	+12%
Homicides	12	16	10	-38%
Hospital admissions (under 25s for assault with a sharp object)	25	30 (to Dec 22)	25 (to Dec 23)	-17%

* nationally agreed baseline for the Government's Beating Crime Plan

IMPROVING LIVES

PUBLIC PERCEPTION

Performance Headlines

The percentage of residents who rated the performance of their local police as 'good' or 'excellent' remains stable compared to the 12 months to April 2023 period.

Residents that rated the performance of their local police as 'good' or 'excellent', cited their own positive experiences or the experiences they had heard about from others, such as receiving a quick incident response, as explanation.

Lack of police visibility, ongoing local issues not being addressed by police, such as ASB and feeling that police were less accessible were also mentioned. Some residents perceived that Northumbria Police were inadequately resourced in terms of manpower and funding to police effectively.

Indicator	12 months to Apr 2023	12 months to Apr 2024
Percentage of people who think the police do a good or excellent job in their neighbourhood	69%	68%

OVERALL VICTIM SATISFACTION

Performance Headlines

Satisfaction with response times remains stable compared to the previous result. Most dissatisfied victims said the time police took to respond was longer than they had anticipated. Some of these victims perceived that a quicker response could have resulted in a better outcome.

Indicator	12 months to Apr 23	12 months to Apr 24
Action taken	73%	74%

SATISFACTION – HATE CRIME

Indicator	12 months to Apr 2023	12 months to Apr 2024
Whole Experience	74%	75%

SATISFACTION – DOMESTIC ABUSE

Indicator	12 months to Apr 2023	12 months to Apr 2024
Whole Experience	87%	86%

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