

Independent Custody Visitors

May 2023

Below are some of the highlights, issues and other newsworthy information raised during visits or by the Office of the Police and Crime Commissioner during **May 2023**.

Sunderland - Southwick

Three visits were made to Southwick Custody Suite, the suite was found to be clean and tidy. Staff were also friendly and helpful.

ICVs positively noted that detainees had been provided with toilet roll without asking on most occasions.

ICVs noted the use of temperature checkers in cells which is positive.

ICVs noted the detainees having provided with time in the exercise yard.

Areas for improvement:

Detainee lockers left open and unlocked.

CAMIC machine out of order

Force Response :

Staff reminded of the need for lockers to be closed and locked

CAMIC machine is now fixed and working

Middle Engine Lane – North Tyneside

Three visits were undertaken, the overall cleanliness of the suite and exercise areas was good, and all staff were polite and helpful.

Exercise yards checked and all in order.

Food stocks all checked and in order.

ICV's positively noted the provision of distraction items.

Areas for Improvement:

On some occasions detainees not always provided with toilet roll in cells without asking for it to be provided.

Detainee lockers open and unlocked.

Force Response:

Pleased to hear that toilet rolls are now more routinely provided. Lots of work went into reminding staff of this.

Staff reminded of the need for lockers to be closed and locked