

From the 1st February 2020, legislation changes resulted in the Office of the Police and Crime Commissioner being responsible for certain reviews following a complaint that has been dealt with by the Professional Standards Department of Northumbria Police (further information can be found at www.northumbria-pcc.gov.uk).

In the spirit of openness and transparency, the Office of the Police and Crime Commissioner for Northumbria will publish review outcomes.

Relevant Appeal Body (RAB) - *Office of Police and Crime Commissioner Reviews*:

Outcomes – April and June 2023.

Name	Overview of review request	Verdict.
AB	The Investigating officer did not make contact with the complainant and there were incidences where the statements of the officers differ to the outcome letter	Upheld
BC	This complainant links to a previous complaint. The Investigating officer provided a letter which provided rationale	Not upheld.
CD	The complaint was fully responded to, with body worn video footage to support the actions of officers.	Not upheld.
DE	Further clarification is needed to support statements made by Investigating Officer.	Upheld

<i>EF</i>	Police policy was explained to justify the decision, but further clarification was needed in relation to a statement made in the outcome letter.	Not Upheld - Recommendation
<i>FG</i>	Further evidence needed to support comments of Investigating Officer	Upheld.
<i>Previous case reopened</i>	This case was reopened and considered following further information.	Upheld.
<i>HI</i>	The complaint was fully responded to.	Not upheld
<i>IJ</i>	A number of points needed further clarification to ensure understanding.	Upheld
<i>JK</i>	Allegations fully addressed with sound rationale provided	Not upheld.
<i>KL</i>	The final outcome letter addressed the two allegations in full and provided rationale.	Not upheld.
<i>LM</i>	The outcome letter was concise and addressed the points. One area needed further information to support comments made in the outcome letter	Not Upheld - Recommendations.
<i>MN</i>	The outcome letter addressed the issues raised and provided rationale. Admin error in letter recognised and apology offered.	Not upheld.
<i>NO</i>	Full response provided as complaint was dealt with as a police investigation.	Not Upheld.
<i>OP</i>	Statements from the officers complained about were not requested or considered as part of the complaint.	Upheld.
<i>PQ</i>	The outcome letter recognised the shortfall in service and put a remedy in place.	Not Upheld.

<i>QR</i>	Statements need to be evidence based, further details requested.	Upheld
<i>RS</i>	The outcome letter addressed the points raised in a reasonable and proportionate manner.	Not upheld.
<i>ST</i>	The response from Northumbria Police set out how they would deal with concerns for welfare calls.	Not upheld.
<i>TU</i>	The outcome letter sets out the rationale behind the decisions taken.	Not upheld.
<i>UV</i>	The outcome letter comprehensively addressed the points made and rationale was provided.	Not upheld.