

From the 1st February 2020, legislation changes resulted in the Office of the Police and Crime Commissioner being responsible for certain reviews following a complaint that has been dealt with by the Professional Standards Department of Northumbria Police (further information can be found at www.northumbria-pcc.gov.uk).

In the spirit of openness and transparency, the Office of the Police and Crime Commissioner for Northumbria will publish review outcomes.

Relevant Appeal Body (RAB) - *Office of Police and Crime Commissioner Reviews*:

Outcomes – October to December 2022.

Name	Overview of review request	Verdict.
ZA	The elements of the complaint had been addressed in a reasonable and proportionate manner. Northumbria Police asked to provide clarification in relation to plans put in place.	Not upheld.
AB	The outcome letter addressed all the points in the complaint.	Not upheld.
BC	The correct procedures had not been followed in contacting the complainant.	Upheld
CD	The response from Northumbria Police fully addressed all points in the complaint letter.	Not upheld.
DE	The Investigating Officer addressed all the points that they said they would. Part of the review request could not be considered as it mentioned points that were not included in the original complaint.	Not upheld.
EF	Part of the complaint had been dealt with in a reasonable and proportionate	Referred back to PSD to

	manner and appropriate explanations provided. In relation to two other parts of the complaint, they were had not been addressed, these parts were referred back to Northumbria Police for consideration	reconsider complaints not covered in outcome letter.
<i>FG</i>	The response from Northumbria Police addressed all the points and provided rationale.	Not upheld.
<i>GH</i>	This case relates back to a matter from a number of years ago. The Investigating Officer clearly stated why it was not reasonable and proportionate to take further action.	Not upheld.
<i>HI</i>	There were elements of this case that needed addressed by the Investigating Officer.	Upheld.
<i>IJ</i>	The outcome letter was reasonable and proportionate, the Reviewing Officer has asked that a letter of apology also be sent for the admin error.	Not upheld.
<i>JK</i>	Further clarification is needed in relation to the allegations and the statements made by Northumbria Police	Upheld.
<i>KL</i>	The response was comprehensive. The reviewing officer asked for one allegation to be looked at again, but this would not change the overall outcome of the review.	Not upheld,
<i>LM</i>	The outcome letter addressed all the points raised and provided sound rationale.	Not upheld

<i>MN</i>	The outcome was reasonable and proportionate, due to other factors that were progressing	Not upheld.
<i>NO</i>	The response links to a previous complaint, Northumbria Police is not the appropriate authority to progress the matters raise.	Not upheld.
<i>OP</i>	The complaint needed further work undertaken to ensure that all the points provided by the complainant were considered.	Upheld.
<i>PQ</i>	The outcome was reasonable and proportionate.	Not upheld
<i>QR</i>	In relation to allegation one the response provided rationale and background. Allegation two needed further work – the complaint was upheld on this point	Upheld.
<i>ST</i>	The concerns raised where more appropriate for another organisation, rather than Northumbria Police	Not upheld
<i>UV</i>	Further clarification is required and specific points addressed	Upheld.
<i>WX</i>	The concerns were all addressed in a reasonable and proportionate manner	Not upheld.