

## **Independent Custody Visitors**

### **October 2022**

Below are some of the highlights, issues and other newsworthy information raised during visits or by the Office of the Police and Crime Commissioner during **October 2022**.

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#### **Sunderland - Southwick**

One visit was made to Southwick Custody Suite, the suite was found to be clean and tidy. Staff were also friendly and helpful.

#### **Areas for improvement:**

##### **21.10.22 – 5:55pm (D Rota)**

Detainee clothes and shoe lockers open

Hand sanitiser dispenser removed from wall but screws remained which could be a risk

Shift short staffed

#### **Force Response :**

**Staff reminded about the need to close detainee clothes and shoe lockers**

**Hand sanitiser – screws removed from wall**

**Staffing levels checked and appear to be in line with our business as usual numbers that day. 2 Sgt's and 5 DO's were at Southwick.**

#### **Newcastle – Forth Banks**

Two visits were undertaken to Forth Banks, the overall cleanliness of the suite and exercise areas was good, and all staff were polite and helpful.

#### **Areas for Improvement:**

##### **20.10.22 (6:55pm)**

Cell 28 Intercom fault

Some detainees not offered toilet roll

### **27.10.22 (9:10pm) B Rota**

Cell 23 out of use due to fire alarm fault

Toilet rolls not offered and no explanation provided as to why

Out of date drinks disposed of from detainee kitchen

Cleaners cupboard unlocked and open

Report of short staffing

Detainee 22/23216 items of clothing removed but no reasons why recorded on ECR

### **Force Response:**

**20/10/22**

**Cell 28 intercom fixed**

**Toilet roll not offered – Staff have had numerous inputs regarding this and the correct procedure. I will address directly with the shift on duty that day.**

**23/10/22**

**Cell 23 fire alarm fixed**

**Toilet roll not offered – Staff have had numerous inputs regarding this and the correct procedure. I will address directly with the shift on duty that day.**

**OOD drinks disposed of**

**Staff reminded of need to lock this cleaning cupboard**

**B relief were on duty who had short notice sickness, staffing levels are back to business as usual now**

**Detainee 22/23216 items of clothing removed but no reasons why recorded on ECR – confirmed that no record on ECR regarding this. Reminder sent to staff about the need to do so.**

