

From the 1st February 2020, legislation changes resulted in the Office of the Police and Crime Commissioner being responsible for certain reviews following a complaint that has been dealt with by the Professional Standards Department of Northumbria Police (further information can be found at www.northumbria-pcc.gov.uk).

In the spirit of openness and transparency, the Office of the Police and Crime Commissioner for Northumbria will publish review outcomes.

Relevant Appeal Body (RAB) - *Office of Police and Crime Commissioner Reviews*:

Outcomes – April to June 2022.

Name	Overview of review request	Verdict.
AB 6 th April 2022.	The complainant was not satisfied with the outcome. The response was reasonable and proportionate in that it addressed the specific points and proposed resolutions to deal with the shortcomings	Not upheld.
CD 7 th April 2022	Not all the points raised by the complainant had been addressed, it was felt the response was too defensive of the police and needed to be re-addressed.	Upheld.
EF 8 th April 2022	A reasonable and proportionate response was sent. It provided a reasonable suggestion to address the matter.	Not Upheld.
GH 11 th April 2022	The outcome letter fully addressed the points related to this complaint and referred the complainant to a previous complaint that addressed specific points in the latest complaint.	Not upheld.

IJ 13 th April 2022	The outcome letter addressed the points raised. The Reviewing Officer has asked that Northumbria Police address the point regarding the complainant's title.	Not upheld.
KL 12 th April 2022	The outcome letter addressed the points raised in a reasonable and proportionate manner.	Not upheld.
MN 20 th April 2022	The Complaint raised issues from up to twelve years ago, it is not reasonable and proportionate to expect Northumbria Police to still have the CCTV footage.	Not upheld.
OP 20 th April 2022	The complainant raised concerns that they were not allowed to submit footage. As part of the review, evidence to the contrary was reviewed.	Not upheld.
QR 20 th April 2022	This complaint was repetitious of a complaint submitted previously.	Not upheld.
ST 21 st April 2022	The complaint raised issues that had been considered in a previous review. The Investigating Officer provide reasonable and proportionate suggestions to support the complainant.	Not upheld.
UV 21 st April 2022	The outcome letter fully addressed the issues raised in a reasonable and proportionate manner.	Not upheld.
WX	The outcome letter addresses the points raised. The Reviewing Officer advised if complainant had evidence contrary to what was stated in	Not upheld.

21 st April 2022	outcome letter, this should be provided to Northumbria Police PSD.	
YZ 21 st April 2022	The complaint was fully addressed with rationale. The actions taken by Northumbria Police were reflected in the complainant's review request.	Not upheld
AZ 25 th April 2022	The complaint was addressed in a reasonable and proportionate manner.	Not upheld.
BY 6 th May 2022	The complainant was not contacted to discuss their concern, there were a number of points that needed further rationale.	Upheld.
CX 12 th May 2022	The response fully addressed all the points raised.	Not Upheld
DW 14 th May 2022	Initial contact with the complainant was not satisfactory, clarification needed in relation to what complaint was being addressed.	Upheld.
EV 16 th May 2022	All points in the original complaint were addressed in a reasonable and proportionate manner.	Not upheld.
FU 24 th May 2022	The complaint has been addressed over a long period of time. All points had been addressed in previous complaints.	Not upheld.
GT 25 th May 2022	The response fully addressed all the points raised.	Not upheld.
HS 26 th May 2022	The response actioned all the points requested of the complainant and provided an answer that directly addressed the issues raised.	Not upheld.

IR 29 th May 2022	This response was sound, but the complainant was not contacted to discuss their concerns – despite a number of requests to do so.	Upheld.
JQ 29 th May 2022	The complainant referred to an earlier report, there appears to be confusion over this matter. Referred back to Northumbria Police for further clarification.	Upheld.
KP 6 th June 2022	This case had been answered by Northumbria Police. The reviewing officer asked for further details to be provided to the complainant regarding an ongoing complaint,	Not upheld.
LO 9 th June 2022	The statement in the outcome letter did not match with what was held on the workflow system. Further clarification needs to be provided	Upheld
MN 13 th June 2022	The complaint referred to comments by an officer. Having reviewed the body worn video the comments were never said by the officer.	Not upheld.
NM 22 nd June 2022	The complaint was addressed with rationale provided to given further understanding. The Reviewing Officer has asked that Northumbria Police contact the complaint so they can make a report of crime.	Not upheld.
OL 23 rd June 2022	The complaint was addressed fully and rationale provided. There were no concerns with the content of the outcome letter.	Not upheld.

