

From the 1st February 2020, legislation changes resulted in the Office of the Police and Crime Commissioner being responsible for certain reviews following a complaint that has been dealt with by the Professional Standards Department of Northumbria Police (further information can be found at www.northumbria-pcc.gov.uk).

In the spirit of openness and transparency, the Office of the Police and Crime Commissioner for Northumbria will publish review outcomes.

Relevant Appeal Body (RAB) - *Office of Police and Crime Commissioner Reviews*:

Outcomes – July to September 2021.

Name	Overview of review request	Verdict.
AZ	Complainant believed the outcome of their complaint was not reasonable and proportionate. Allegation one and two were addressed, however, further clarification was needed for allegation three to address a number of points.	Upheld
BY	Complainant believed the outcome of their complaint was not reasonable and proportionate. Although different wording was mentioned in the letter, the spirit of the content was the same and would not have changed the outcome.	Not upheld.
CX	Complainant believed the outcome of their complaint was not reasonable and proportionate.	Upheld

	The outcome letter did not provide enough rationale and further clarification is needed.	
DW	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>A reasonable and proportionate response was provided by Northumbria Police that addressed all the points.</p>	Not upheld
EV	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The issues had been dealt with in a previous complaints in 2020</p>	Not upheld.
FU	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter was comprehensive and addressed the points raised.</p>	Not upheld.
GT	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter did not address a number of points from the original complaint.</p>	Upheld.
HS	Complainant believed the outcome of their complaint was not reasonable and proportionate.	Not upheld

	<p>This review links to evidence in a historical court case. It isn't appropriate for Northumbria Police to deal with such matters.</p>	
IR	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>Reviewing Officer informed complainant that a review was not a reinvestigation – all points in relation to his complaint had been addressed and rationale provided</p>	Not upheld.
JQ	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>Reviewing Officer acknowledged that two very minor mistakes made, but these would not have changed the overall outcome of the letter.</p>	Not upheld.
KP	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The Reviewing Officer was not satisfied with the quality of some of the responses in the letter and the need for further clarification.</p>	Upheld
LO	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>None of the points mentioned in the review linked to the allegation.</p>	Not upheld

MN	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The three points in the original complaint had been addressed fully, with rationale provided.</p>	Not upheld.
NM	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The Investigating Officer addressed all points in the letter. Further information not in the original complaint was requested, this has been passed to PSD to action.</p>	Not upheld.
OL	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>Complaints in first letter have been addressed. Have asked Northumbria Police to check that any issues in further two letters have been addressed.</p>	Not upheld.
PK	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>Further clarification is needed in responding to the original question in the complaint.</p>	Upheld.
QJ	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p>	Not upheld

	The concerns raised were addressed in a reasonable and proportionate manner	
RI	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>A number of points had not been responded to as the Reviewing Officer would have expected.</p>	Upheld.
SH	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The concerns raised were addressed in a reasonable and proportionate manner</p>	Not upheld
TG	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The concerns raised were addressed in a reasonable and proportionate manner</p>	Not upheld
UF	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>There was confusion over the systems that Northumbria Police use. Clarification needed by Northumbria Police.</p>	Upheld.
VE	Complainant believed the outcome of their complaint was not reasonable and proportionate.	Upheld

	The complainant referenced other issues that had not been addressed in the outcome letter.	
WD	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The response on two points needed further clarification.</p>	Upheld
XC	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The response was reasonable and proportionate and offered rationale and further evidence.</p>	Not upheld.
YB	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The response was reasonable and proportionate. The Reviewing Officer sought advice to determine that no GDPR guidance had been broken.</p>	Not Upheld
ZA	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter addressed the one allegation with rationale. There was a difference of opinion between the complainant and Northumbria Police – further information requested to be provided to the complainant.</p>	Not Upheld

AZ	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The incident in question happened over twenty years ago. It is therefore reasonable and proportionate for Northumbria Police not to progress this matter.</p>	Not Upheld.
BY	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The points raised in the complaint had been dealt with in a previous complaint in 2019.</p>	Not Upheld.
CX	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The points raised were addressed and rationale provided to why the complaints system was not the appropriate way to deal with such matters. Advice given on how to pursue such matters.</p>	Not Upheld.
DW	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>Further information needed on one of the allegations, supported by evidence.</p>	Upheld.

EV	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter addressed the points raised in the complaint and provided sound rationale.</p>	Not upheld
FU	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>A number of points in the original complaint had not been addressed.</p>	Upheld.
GT	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter covered both allegations in a reasonable and proportionate manner, full rationale was provided</p>	Not upheld.
HS	<p>Complainant believed the outcome of their complaint was not reasonable and proportionate.</p> <p>The outcome letter addressed all the points raised in the complaint in a reasonable and proportionate manner.</p>	Not upheld.