

**NORTHUMBRIA PCC RESPONSE TO HMICFRS  
INSPECTIONS OF NORTHUMBRIA POLICE**

<b>Inspection title</b>	<b>PEEL: Police effectiveness, efficiency and legitimacy 2018/19</b>
<b>Type of inspection</b>	<input checked="" type="checkbox"/> Northumbria-specific <input type="checkbox"/> National Thematic
<b>Date inspection published</b>	27 <sup>th</sup> September 2019
<b>Deadline for PCC response (56 days)</b>	22 <sup>nd</sup> November 2019
<b>Recommendations</b>	<input type="checkbox"/> National <input checked="" type="checkbox"/> Local

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I welcome the latest PEEL inspection for Northumbria.

The HM Inspector’s overall assessment is that Northumbria Police’s performance has declined since the last inspection. The Force considers the findings and overall grading disappointing. However, significant work has continued to be undertaken since the fieldwork visit, which supports improvement in the areas identified by HMICFRS.

The Force has provided to me a report detailing key activity highlighted against each PEEL pillar, and will update me on individual AFIs as part of the quarterly HMICFRS update report to the Scrutiny Meeting of the Police and Crime Commissioner.

Key activity includes:

- Appointment of a new lead for problem solving to progress work on: further embedding problem solving across the force; training and recruitment; partnership working; reward and recognition; a performance framework; and the promotion of best practice.
- A review of the risk assessment process for domestic abuse and identification of an approach to address the concerns raised within this area. Further research is being undertaken around the impact of the changes prior to a policy change being agreed.
- THRIVE training to response team supervisors and control room supervisors to ensure a consistent understanding and approach to ongoing risk assessment and prioritisation of incidents. A review is being undertaken of data quality to further improve understanding of the nature and scale of vulnerability and information within force systems.
- Development of a digital strategy and a significant programme of system changes, currently underway. Close working between ICT and the Force Improvement Team ensures alignment of IT systems with the change programme.
- Formation of an internal scrutiny panel to consider Use of Force; consisting of members from professional standards, custody, operational training, area commands and chaired by the Use of Force Lead who represents Operations Department, which will identify trends, issues and disparities.
- Commencement of external scrutiny of Use of Force by the Strategic Independent Advisory Group.

The new Force Operating Model is also now embedded which will aid improvement. This model will be constantly under review to ensure its effectiveness.

I am confident the force will continue taking appropriate action to satisfy the recommendations and improve the force's effectiveness, efficiency and legitimacy.

Yours sincerely



Kim McGuinness  
PCC for Northumbria