

POLICE & CRIME PLAN

QUARTERLY PERFORMANCE REPORT

Building safer communities and effective justice

March 2020

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Response

- Attendance to priority 1 incidents (urban and rural) for the most recent quarter (January to March 2020) has remained broadly consistent (15 minutes and 33 seconds) with the previous quarter (15 minutes and 44 seconds).
- 65% of urban priority 1 incidents were attended within 10 minutes and 73% of rural priority 1 incidents attended within 20 minutes, compared to 66% and 76%, respectively.
- 90% of priority 1 incidents were attended within 15 minutes and 44 seconds (urban) and 28 minutes 37 seconds (rural).
- There has been further improvement in the proportion of priority 2 incidents attended within the threshold, with 71% of incidents attended within 60 minutes, compared to 68% for the previous period.
- Overall, 90% of priority 2 incidents were attended by 2 hours 31 minutes for the period January to March 2020, compared to 2 hours 50 minutes for the previous quarter.



Call Handling

- 100% of emergency calls have been answered in the 12 months to March 2020, with the average time taken to answer calls 10 seconds. The percentage of non-emergency 101 calls answered is 89%.
- 84% of 999 calls are answered within 10 seconds (national call handling standards) whilst 72% of 101 calls are answered within national call handling standards.
- A review of Communications has commenced, as part of the Force Transformation Programme, and will focus on understanding demand, improving the efficiency and structure of how demand can best be met. A full review of current digital provision will also take place.
- THRIVE (Threat, Harm, Risk, Investigation Opportunities, Vulnerability, Engagement) training has been delivered to resource controllers, Response Policing Team sergeants and inspectors and team leaders, helping with identifying the most appropriate response based on the needs of the caller and the circumstances of the incident.



Victims' Code of Practice

- In the 12 months to March 2020, 89% of victims received a satisfactory needs assessment; this is above the threshold of 85%.
- Similarly, the percentage of victim needs assessments completed in 48 hours (84%) is also above the threshold (80% and above).
- The 'Victim Contract' was launched in February 2020. The Victim Contract provides a written acknowledgment that a crime has been recorded, setting out clearly the service victims can expect, helping them to cope with the impact of the crime. Where crimes are resolved over the telephone within the Primary Investigation Centre the victim is provided with an acknowledgement via email or SMS. Where crimes are allocated for further investigation, the investigating officer completes the Victim Contract directly with the victim.



Victim Satisfaction

- Satisfaction with initial contact has remained consistent; with 96% satisfied with initial contact for the 12 months to March 2020.
- Satisfaction with treatment has remained high, at 93%, and is consistent with the 12 months to

March 2019.

- Action taken and follow-up show a 3 percentage point reduction over the same time period (81% to 79% and 69% to 66%, respectively), and continue to be areas for improvement.
- Satisfaction levels for the whole experience and response time remain consistent at 81% and 87% respectively, although both are below the thresholds.



Primary Investigation Centre

- The Primary Investigation Centre (PIC) was introduced in April 2019, as part of the Force's operating model. The PIC consists of the Telephone Investigation Unit and Quality Standards Delivery Team and act as triage for crime investigation into the Secondary Investigation Unit.
- Overall, the satisfaction levels of victims that have their crime managed through the PIC remain high at 78%.
- Telephone investigation appointments are consistently within 24 hours and appointments for domestic abuse are consistently within 36 hours.



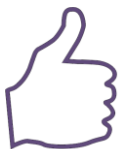
Problem Solving

- Work to further embed problem solving force wide has continued with the development of a new document for Problem Oriented Policing (POP plans) to capture good practice and encourage increased completion.
- Improved problem solving inputs have also been developed for student officer training courses.
- Plans are underway to showcase Northumbria and partner agency work via a Problem Solving Partnership Workshop.
- In February, the new neighbourhood policing model was launched which involves a change in shift pattern for officers and staff and enables Neighbourhood Policing Teams to have increased capacity to be proactive (including victim care, offender targeting and problem solving); key outcomes – improved satisfaction, reduction in incidents, feeling of safety in the community.



ASB Incidents

- For the 12 months to March 2020 there were 46,813 recorded anti-social behaviour incidents; a reduction of 2,648 incidents compared to the previous 12 months.
- There has been a small increase in the volume of recorded anti-social behaviour incidents in the last quarter (370 further incidents).
- For the period 12 months to March 2020, 22% of people surveyed considered that anti-social behaviour is a very or fairly big problem in their neighbourhood (up from 20% for the last period).
- Over the same period the percentage of ASB victims who would be confident to report further incidents has increased to 82%.
- The percentage of victims of longer term ASB who experienced no further incidents since their report has remained at 47% for the 12 months to March 2020, consistent with the previous 12 months.



Victim Satisfaction

- Compared to the previous period (December 2019) there have been improvements in satisfaction of victims of ASB for elements of service.
- Whilst still below the threshold; satisfaction with response time (88%), action taken (81%), follow-up (65%) and whole experience (80%) have all increased by 1 percentage point. Treatment (95%) has also increased by 1 percentage point and remains above the threshold.



Total Recorded Crime

- Total recorded crime reduced to 147,491 for the 12 months to March 2020, compared to 158,084 crimes for the 12 months to March 2019; equivalent to 7% fewer recorded crimes.
- Volume crime has reduced by 4% (6,932 fewer crimes), serious crime by 6% (459 fewer crimes) and major crime by 14% (57 fewer crimes), with knife crime offences reducing by 18% (166 fewer crimes).
- The Force is placed 35th nationally for total recorded crime per 1,000 population and 24th nationally for the crime severity score (data from the Crime Survey for England and Wales).



Other Crime

- Recorded levels of crime for the majority of crime categories have reduced compared to the previous 12 months.
- Crime categories which have reduced, include:
 - Burglary -12% (1,060 fewer crimes)
 - Theft and handling -10% (3,324 fewer crimes)
 - Criminal damage -6% (1,336 fewer crimes)
 - Sexual offences -7% (338 fewer crimes)
 - Other crime, such as drug crime and public disorder -8% (4,230 fewer crimes)



Night-Time Economy Crime

- Recorded crimes in the night-time economy have reduced by 21% for the 12 months to March 2020, compared to the previous 12 months (from 5,990 crimes to 4,753 crimes).
- Most serious violence against the person offences in the night-time economy remain low (100 offences in the last 12 months) and have remained stable over the last 12 months.
- The perceptions of safety of those that use the night time economy have increased to 85% for the 12 months to March 2020 (84% for the 12 months to December 2019).



Sexual offences

- The number of sexual offences for the 12 months to March 2020 compared to the previous 12 months has reduced by 6% (from 4,846 to 4,508).
- The charge rate for rape for January to March 2020 was above the threshold, at 10%, which brings the rate for the 12 months to March 2020 to 8% (from 6% for the previous 12 months).
- The national charge rate for rape offences for the 12 months to January 2020 was 4%; Northumbria has the 4th highest charge rate in England and Wales.
- The conviction rate for rape in the 12 months to December 2019 is below the threshold and has reduced by 14 percentage points compared to the 12 months to December 2018 (60% to 46%).
- The national conviction rate for rape for the 12 months to December 2019 was 67%.
- The charge rate for other sexual offences (excluding rape) has remained consistent at 9% in the 12 months to March 2020.
- Similarly, conviction rates for other sexual offences have remained at 84%, consistent with the national rate (12 months to December 2019).



Domestic Abuse

- There has been a 3% increase in the number of reported domestic abuse incidents for 12 months to March 2020 (from 36,277 to 37,456).
- The charge rate for 12 months to March 2020 is 12%, consistent with the 12 month period to March 2019.
- Nationally, the domestic abuse charge rate is 11%.
- The conviction rate for domestic abuse has improved by 2 percentage points (71% to 73%) in the 12 months to December 2019 compared to the previous year, lower than the threshold (76%) and the conviction rate for England and Wales (77%).
- Arrest rates and use of positive action outcomes, including appropriate use of bail continue to be monitored as part of the domestic abuse performance framework.



Victim Satisfaction

- Satisfaction levels for initial contact (99%), response time (91%) for domestic abuse victims remain above the threshold.
- Follow-up (84%) and action taken (85%) remain areas for improvement.
- The percentage of domestic abuse victims who are confident to report further abuse to the police again is consistent at 93%.
- A Victims Pathway Review is supporting work to improve the reach and positive impact of support services with ongoing reviews by both Northumbria Police and Office of the Police and Crime Commissioner.



Investigation

- Changes to the Force operating model has continued to improve the timeliness of investigation, improved file quality and an increase in positive outcomes.
- File quality for the period January to March 2020 has improved; the percentage of case file failures reduced to 25.5% compared to 28.7% for the same period in 2019.



Charge Rates

- The charge rate for rape offences has increased by 1 percentage point for the period January to March 2020 (10%) compared to the previous quarter (9%), and is above the national charge rate (4%).
- The charge rate for domestic abuse has been consistent quarter on quarter at 12%.



Conviction Rates

- The resolved rate for total recorded crime has reduced by 1 percentage point, with the conviction rate at Magistrates' Court remaining consistent.
- Guidance has been agreed with the CPS to improve the flow of cases across the Criminal Justice System recorded by police as an 'anticipated guilty plea'.
- At present due to the issues raised as a result of COVID 19 and the complications of operating safe social distancing measures only the most urgent cases are being progressed. This is the stated position at present and we await further guidance from the Judiciary following the extension of the lockdown. Reviews by CPS are taking place to see (where possible) if cases can be progressed outside of the traditional court framework, however, to date options remain limited.
- Additional processes have been initiated with victims and witnesses to maintain contact during the period where their case is delayed due to COVID19 to try and keep all parties engaged and retain support for the delivery of evidence as and when the case can be heard.



Entrants into CJS

- The most up to date data (September 2019) currently available shows the number of first time entrants to CJS the Criminal Justice System is 2,671.
- A review is taking place by the Youth Offending Teams on the new police disposal to defer the prosecution of young people while they engage with an intervention activity. Results will be shared in future updates.



Public Confidence

- When compared to most similar forces Northumbria Police remains first for **all** public confidence measures that are surveyed nationally, which includes; public confidence, reliability, respect, fair treatment and community understanding. (Crime Survey for England & Wales data to December 2019).
- The risk of personal crime in Northumbria is the lowest in the country (5.4%). The risk of household crime in Northumbria is the 5th lowest in the country (6.2%).
- Data for 12 months ending September 2019 showed that 74% of those surveyed thought that the police in Northumbria did a good or excellent job; highest in England and Wales.



Hate Crime

- Hate Crime has increased by 7% (194 further crimes). This increase is in-line with national trends.
- Extensive engagement is ongoing with the Chinese community following an increase in targeted offences towards them at the start of the pandemic.
- The Hate Crime Workplace Champions scheme is now finalised and supported by NCFE, OPCC and the Home Office. It was due to be launched nationally at the National Hate Crime Conference which was planned to take place in March in Newcastle; however was cancelled. A rearranged date is awaited.
- All officers working within the Secondary Investigation Unit (SIU) have now received Hate Crime training following the introduction of the Force Operating Model (the SIU are responsible for the investigation of all crimes that are not resolved by the Primary Investigation Centre or under the terms of reference of specialist crime teams).



Complaints¹

- The number of recorded complaints during the financial year 2019/20 increased compared to 2018/19 by 20.4%, from 764 to 920.
- The number of allegations recorded has increased for the financial year 2019/20 for both allegations of 'other neglect or failure in duty' up by 28% (from 490 to 627) and for 'incivility, impoliteness and intolerance' up by 30.3% (from 185 to 241).
- 'Other neglect or failure in duty' (including the new sub categories) remains the highest recorded allegation type and when added together with the above new most similar recording categories constitutes 32.7% of all allegations in the financial year 2019/20. The proportion of complaints within this category is lower than national trends (41%).
- Incivility, impoliteness and intolerance and its most similar new recording categories remains the second most common allegation type at 12.6% of all those recorded. This remains in-line with national trends.
- Complex cases have continued to impact on the number of allegations recorded. There is a general increase in the number of allegations being recorded against individual complaint cases and this trend is continuing. For example, 16 of the complaints received since April 2019 account for 166 separate allegations, some against multiple officers.
- The percentage of complaints upheld has remained consistent, with 6% upheld during 2019/20 in comparison to the number of complaints recorded in the same period.

¹ Prior to 1st February 2020, allegation types were recorded from 23 categories. The Independent Office for Police Conduct (IOPC) has introduced revised procedures and there are now 11 primary categories and a total of 45 secondary sub categories.

Forcewide

	12 months to Mar-19	12 months to Mar-20	Change	
Total crime	158,084	147,491	-10,593	- 7%
Violence against the person	48,647	48,250	- 397	- 1%
Violence against the person - With injury	13,382	14,221	+ 839	+ 6%
Violence against the person - Without injury	35,265	34,029	-1,236	- 4%
Other violence	2,449	2,287	- 162	- 7%
Harassment & assault	32,704	31,677	-1,027	- 3%
Modern day slavery	112	65	- 47	- 42%
Robbery	849	824	- 25	- 3%
Sexual offences	4,846	4,508	- 338	- 7%
Rape	1,847	1,558	- 289	- 16%
Other serious sexual offences	2,116	2,078	- 38	- 2%
Other sexual offences	883	872	- 11	- 1%
Vehicle crime	8,474	8,595	+ 121	+ 1%
Criminal damage	23,903	22,537	-1,366	- 6%
Burglary	8,932	7,872	-1,060	- 12%
Theft and handling	33,565	30,242	-3,323	- 10%
Shoplifting	14,177	12,803	-1,374	- 10%
Theft from the person	1,215	1,574	+ 359	+ 30%
Theft of a pedal cycle	2,006	1,570	- 436	- 22%
Other theft and handling	16,167	14,295	-1,872	- 12%
Drug crime	3,190	3,294	+ 104	+ 3%
Fraud and forgery	353	224	- 129	- 37%
Public disorder	23,298	19,304	-3,994	- 17%
Miscellaneous crime	2,027	1,841	- 186	- 9%

Recorded crime by local authority area (Note – Comparison with most similar CSP relates to the period 12 months to January 2020)

Sunderland	12 months to Mar-19	12 months to Mar-20	Change		Per 1,000 population	MSG (CSP) average	Rank	
							1 = fewest crimes	15 = most crimes
Total crime	32,915	31,255	-1,660	- 5%	112.5	116.9	8	
Violence against the person	9,915	9,830	- 85	- 1%	35.0	42.9	4	
Violence against the person - With injury	2,563	2,869	+ 306	+ 12%	10.0	12.3	3	
Violence against the person - Without injury	7,352	6,961	- 391	- 5%	25.1	30.6	4	
Other violence	444	430	- 14	- 3%	1.5	2.4	2	
Harassment & assault	6,890	6,517	- 373	- 5%	23.5	28.2	4	
Modern day slavery	18	14	- 4	- 22%	0.0	0.1	3	
Robbery	141	185	+ 44	+ 31%	0.6	1.3	4	
Sexual offences	934	796	- 138	- 15%	2.9	3.6	3	
Rape	336	254	- 82	- 24%	1.0	1.3	3	
Other serious sexual offences	420	380	- 40	- 10%	1.3	1.5	5	
Other sexual offences	178	162	- 16	- 9%	0.6	0.8	2	
Vehicle crime	1,876	1,800	- 76	- 4%	6.3	8.3	4	
Criminal damage	5,274	5,296	+ 22	+ 0%	18.6	15.9	11	
Burglary	1,851	1,819	- 32	- 2%	6.2	7.5	6	
Theft and handling	6,619	6,335	- 284	- 4%	23.6	20.2	13	
Shoplifting	2,833	2,796	- 37	- 1%	10.5	8.5	12	
Theft from the person	151	195	+ 44	+ 29%	0.7	1.0	5	
Theft of a pedal cycle	335	259	- 76	- 23%	0.9	1.0	7	
Other theft and handling	3,300	3,085	- 215	- 7%	11.4	9.7	14	
Drug crime	511	533	+ 22	+ 4%	1.9	2.9	5	
Fraud and forgery	73	37	- 36	- 49%	0.1	0.1	8	
Public disorder	5,309	4,231	-1,078	- 20%	16.0	12.6	13	
Miscellaneous crime	412	393	- 19	- 5%	1.3	1.6	6	

Sunderland (Figures shown are rolling 12 months)

Hate Crime	Total			Race			Faith			Homophobic			Transphobic			Disability		
	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change
	436	451	+15 +3%	299	285	-14 -5%	42	23	-19 -45%	55	68	+13 +24%	5	6	+1 +20%	35	69	+34 +97%

South Tyneside

	12 months to Mar-19	12 months to Mar-20	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	15,935	15,251	- 684	- 4%	102.8	112.0	5
Violence against the person	5,319	5,676	+ 357	+ 7%	37.7	40.9	7
Violence against the person - With injury	1,339	1,547	+ 208	+ 16%	10.1	11.5	5
Violence against the person - Without injury	3,980	4,129	+ 149	+ 4%	27.6	29.4	7
Other violence	256	245	- 11	- 4%	1.7	2.5	4
Harassment & assault	3,718	3,875	+ 157	+ 4%	1.7	2.5	4
Modern day slavery	6	9	+ 3	+ 50%	0.0	0.1	4
Robbery	53	72	+ 19	+ 36%	0.5	1.4	1
Sexual offences	487	493	+ 6	+ 1%	3.3	3.3	7
Rape	197	181	- 16	- 8%	1.3	1.2	8
Other serious sexual offences	185	212	+ 27	+ 15%	1.3	1.4	7
Other sexual offences	105	100	- 5	- 5%	0.7	0.7	8
Vehicle crime	697	684	- 13	- 2%	4.7	8.2	2
Criminal damage	2,637	2,561	- 76	- 3%	17.3	15.2	11
Burglary	738	613	- 125	- 17%	4.1	7.7	1
Theft and handling	3,067	2,534	- 533	- 17%	17.6	18.7	8
Shoplifting	1,327	995	- 332	- 25%	7.1	8.1	7
Theft from the person	66	71	+ 5	+ 8%	0.5	0.8	2
Theft of a pedal cycle	203	138	- 65	- 32%	1.0	0.9	10
Other theft and handling	1,471	1,330	- 141	- 10%	9.0	8.8	6
Drug crime	243	275	+ 32	+ 13%	1.8	3.2	2
Fraud and forgery	21	22	+ 1	+ 5%	0.2	0.1	13
Public disorder	2,465	2,129	- 336	- 14%	14.4	11.8	10
Miscellaneous crime	208	192	- 16	- 8%	1.3	1.6	6

South Tyneside (Figures shown are rolling 12 months)

Hate Crime	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change	
	183	235	+52	+28%	110	144	+34	+31%	11	16	+5	+45%	23	21	-2	-9%	12	5	-7	-58%	27	49	+22	+81%

Gateshead	12 months to Mar-19	12 months to Mar-20	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	20,990	20,014	- 976	- 5%	98.8	115.1	2
Violence against the person	6,427	6,509	+ 82	+ 1%	31.7	42.2	2
Violence against the person - With injury	1,742	1,835	+ 93	+ 5%	8.9	11.6	2
Violence against the person - Without injury	4,685	4,674	- 11	- 0%	22.7	30.6	2
Other violence	342	336	- 6	- 2%	1.6	2.1	4
Harassment & assault	4,335	4,325	- 10	- 0%	21.1	28.5	2
Modern day slavery	8	13	+ 5	+ 63%	0.1	0.1	3
Robbery	123	98	- 25	- 20%	0.5	1.2	1
Sexual offences	619	696	+ 77	+ 12%	3.4	3.5	8
Rape	223	270	+ 47	+ 21%	1.3	1.3	9
Other serious sexual offences	286	293	+ 7	+ 2%	1.5	1.5	7
Other sexual offences	110	133	+ 23	+ 21%	0.7	0.8	6
Vehicle crime	1,373	1,491	+ 118	+ 9%	7.3	7.9	8
Criminal damage	3,214	2,981	- 233	- 7%	14.8	15.8	5
Burglary	1,264	1,160	- 104	- 8%	5.5	7.6	3
Theft and handling	4,239	4,018	- 221	- 5%	20.3	19.5	9
Shoplifting	1,716	1,762	+ 46	+ 3%	9.1	8.5	10
Theft from the person	113	147	+ 34	+ 30%	0.7	0.9	6
Theft of a pedal cycle	158	154	- 4	- 3%	0.7	1.0	5
Other theft and handling	2,252	1,955	- 297	- 13%	9.7	9.1	10
Drug crime	451	413	- 38	- 8%	2.1	2.9	4
Fraud and forgery	42	38	- 4	- 10%	0.2	0.1	12
Public disorder	2,927	2,335	- 592	- 20%	11.8	12.6	6
Miscellaneous crime	311	275	- 36	- 12%	1.3	1.6	3

Gateshead (Figures shown are rolling 12 months)

	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change	
Hate Crime	428	497	+69	+16%	249	283	+34	+14%	75	101	+26	+35%	43	38	-5	-12%	12	9	-3	-25%	49	66	+17	+35%

North Tyneside

	12 months to Mar-19	12 months to Mar-20	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	20,590	19,556	-1,034	- 5%	96.6	99.4	6
Violence against the person	6,586	6,452	- 134	- 2%	32.0	36.4	6
Violence against the person - With injury	1,597	1,755	+ 158	+ 10%	8.7	10.6	4
Violence against the person - Without injury	4,989	4,697	- 292	- 6%	23.3	25.8	7
Other violence	358	328	- 30	- 8%	1.6	2.0	7
Harassment & assault	4,623	4,367	- 256	- 6%	21.7	23.8	7
Modern day slavery	8	2	- 6	- 75%	0.0	0.1	1
Robbery	89	94	+ 5	+ 6%	0.5	1.1	1
Sexual offences	607	540	- 67	- 11%	2.6	3.2	4
Rape	244	169	- 75	- 31%	0.8	1.1	4
Other serious sexual offences	235	235	+ 0	+ 0%	1.2	1.4	5
Other sexual offences	128	136	+ 8	+ 6%	0.6	0.7	6
Vehicle crime	1,036	1,367	+ 331	+ 32%	6.4	7.0	7
Criminal damage	2,952	2,914	- 38	- 1%	14.2	12.7	11
Burglary	1,096	960	- 136	- 12%	4.9	6.2	3
Theft and handling	4,144	3,817	- 327	- 8%	18.9	18.1	8
Shoplifting	1,867	1,805	- 62	- 3%	8.9	7.8	11
Theft from the person	74	128	+ 54	+ 73%	0.6	0.9	3
Theft of a pedal cycle	273	223	- 50	- 18%	1.1	1.5	8
Other theft and handling	1,930	1,661	- 269	- 14%	8.3	7.8	8
Drug crime	319	325	+ 6	+ 2%	1.5	3.4	1
Fraud and forgery	32	31	- 1	- 3%	0.2	0.1	11
Public disorder	3,469	2,830	- 639	- 18%	14.3	9.7	15
Miscellaneous crime	260	226	- 34	- 13%	1.1	1.4	3

North Tyneside (Figures shown are rolling 12 months)

Hate Crime	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change	
	287	373	+86	+30%	166	241	+75	+45%	12	14	+2	+17%	59	51	-8	-14%	14	7	-7	-50%	36	60	+24	+67%

Newcastle

	12 months to Mar-19	12 months to Mar-20	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	42,446	37,293	-5,153	- 12%	127.3	116.1	10
Violence against the person	12,153	11,271	- 882	- 7%	38.0	39.3	7
Violence against the person - With injury	3,815	3,795	- 20	- 1%	12.7	12.0	10
Violence against the person - Without injury	8,338	7,476	- 862	- 10%	25.3	27.3	7
Other violence	709	611	- 98	- 14%	2.1	2.7	5
Harassment & assault	7,574	6,846	- 728	- 10%	23.2	24.6	8
Modern day slavery	55	19	- 36	- 65%	0.1	0.2	3
Robbery	349	301	- 48	- 14%	1.0	1.8	3
Sexual offences	1,383	1,194	- 189	- 14%	4.1	3.9	10
Rape	578	426	- 152	- 26%	1.5	1.5	10
Other serious sexual offences	612	580	- 32	- 5%	2.0	1.7	12
Other sexual offences	193	188	- 5	- 3%	0.6	0.7	6
Vehicle crime	2,171	2,231	+ 60	+ 3%	7.4	8.4	5
Criminal damage	5,741	4,958	- 783	- 14%	17.1	13.1	15
Burglary	2,288	1,806	- 482	- 21%	6.2	7.3	3
Theft and handling	10,769	9,074	-1,695	- 16%	31.4	24.4	12
Shoplifting	4,470	3,486	- 984	- 22%	12.3	9.6	11
Theft from the person	726	894	+ 168	+ 23%	2.9	2.4	12
Theft of a pedal cycle	819	658	- 161	- 20%	2.2	2.6	7
Other theft and handling	4,754	4,036	- 718	- 15%	13.9	9.8	14
Drug crime	1,309	1,359	+ 50	+ 4%	4.6	4.1	10
Fraud and forgery	105	55	- 50	- 48%	0.2	0.2	10
Public disorder	5,695	4,643	-1,052	- 18%	16.0	11.9	13
Miscellaneous crime	483	401	- 82	- 17%	1.4	1.7	5

Newcastle (Figures shown are rolling 12 months)

Hate Crime	Total			Race			Faith			Homophobic			Transphobic			Disability		
	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change	Mar-18	Mar-20	Change
	1140	1091	-49 -4%	816	717	-99 -12%	70	79	+9 +13%	135	173	+38 +28%	27	24	-3 -11%	92	98	+6 +7%

Northumberland

	12 months to Mar-19	12 months to Mar-20	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	25,208	24,122	-1,086	- 4%	76.6	74.0	10
Violence against the person	8,247	8,512	+ 265	+ 3%	26.4	29.2	5
Violence against the person - With injury	2,326	2,420	+ 94	+ 4%	7.4	8.7	3
Violence against the person - Without injury	5,921	6,092	+ 171	+ 3%	19.1	20.6	6
Other violence	340	337	- 3	- 1%	1.1	1.6	4
Harassment & assault	5,564	5,747	+ 183	+ 3%	18.0	1.1	8
Modern day slavery	17	8	- 9	- 53%	0.0	0.0	5
Robbery	94	74	- 20	- 21%	0.2	0.3	6
Sexual offences	816	789	- 27	- 3%	2.5	2.9	6
Rape	269	258	- 11	- 4%	0.8	0.9	4
Other serious sexual offences	378	378	+ 0	+ 0%	1.2	1.3	8
Other sexual offences	169	153	- 16	- 9%	0.5	0.7	3
Vehicle crime	1,321	1,022	- 299	- 23%	3.5	3.5	10
Criminal damage	4,085	3,827	- 258	- 6%	12.2	10.4	14
Burglary	1,695	1,514	- 181	- 11%	4.9	4.5	10
Theft and handling	4,727	4,464	- 263	- 6%	14.5	12.8	12
Shoplifting	1,964	1,959	- 5	- 0%	6.4	5.4	12
Theft from the person	85	139	+ 54	+ 64%	0.4	0.4	8
Theft of a pedal cycle	218	138	- 80	- 37%	0.4	0.9	7
Other theft and handling	2,460	2,228	- 232	- 9%	7.2	6.1	13
Drug crime	357	389	+ 32	+ 9%	1.2	2.3	1
Fraud and forgery	80	41	- 39	- 49%	0.2	0.1	11
Public disorder	3,433	3,136	- 297	- 9%	9.9	6.7	15
Miscellaneous crime	353	354	+ 1	+ 0%	1.1	1.3	4

Northumberland (Figures shown are rolling 12 months)

	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change		Mar-18	Mar-20	Change	
Hate Crime	267	347	+80	+30%	145	178	+33	+23%	16	8	-8	-50%	66	93	+27	+41%	5	13	+8	+160%	35	55	+20	+57%

Putting Victims First									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	2019/20 – Q4	Mar-19	Mar-20	
1	Attendance rate for priority 1 incidents (Urban)	10 minutes	15 mins 39 secs ● 64% attended within threshold	15 mins 27 secs ● 66% attended within threshold	16 mins 08 secs ● 63% attended within threshold	15 mins 33 secs ● 66% attended within threshold	15 mins 44 secs ● 65% attended within threshold	14 mins 58 secs ● 68% attended within threshold	15 mins 44 secs ● 65% attended within threshold
2	Attendance rate for priority 1 incidents (Rural)	20 minutes	26 mins 04 secs ● 79% attended within threshold	25 mins 50 secs ● 79% attended within threshold	28 mins 46 secs ● 73% attended within threshold	27 mins 04 secs ● 76% attended within threshold	28 mins 37 secs ● 73% attended within threshold	26 mins 38 secs ● 77% attended within threshold	27 mins 29 secs ● 75% attended within threshold
3	Attendance rate for priority 2 incidents	60 minutes	2 hr 31 mins ● 71% attended within threshold	2 hr 42 mins ● 69% attended within threshold	3 hr 37 mins ● 64% attended within threshold	2 hr 50 mins ● 68% attended within threshold	2 hr 31 mins ● 71% attended within threshold	2 hr 14 mins ● 74% attended within threshold	2 hr 53 mins ● 68% attended within threshold
Average time to answer calls:									
4	Emergency calls	0 mins 10 secs	0 mins 7 secs ●	0 mins 11 secs ●	0 mins 14 secs ●	0 mins 8 secs ●	0 mins 7 secs ●	0 mins 11 secs ●	0 mins 10 secs ●
5	101 – Non-Emergency calls	1 min 0 secs	0 mins 35 secs ●	1 mins 22 secs ●	2 mins 02 secs ●	1 min 04 secs ●	0 min 52 secs ●	0 mins 50 secs ●	1 mins 21 secs ●
Percentage of calls answered:									
6	Emergency calls	98% and above	100% ● 54,988 calls	100% ● 61,958 calls	100% ● 68,268 calls	100% ● 60,310 calls	100% ● 55,586 calls	99% ● 238,037 calls	100% ● 246,122 calls
7	101 – Non-Emergency calls	90% and above	95% ● 79,145 calls	88% ● 81,439 calls	84% ● 80,911 calls	90% ● 75,270 calls	94% ● 74,659 calls	93% ● 326,723 calls	89% ● 312,279 calls
8	Percentage of victims with a satisfactory needs assessment	85% and above	86% ● of 25,584 victims	89% ● of 26,296 victims	89% ● of 26,293 victims	91% ● of 24,487 victims	91% ● of 24,329 victims	84% ● of 111,399 victims	89% ● of 101,405 victims
9	Percentage of needs assessments completed within 48 hours	80% and above	89% ● of 25,584 victims	76% ● of 26,296 victims	83% ● of 26,293 victims	88% ● of 24,487 victims	89% ● of 24,329 victims	87% ● of 24,329 victims	84% ● of 101,405 victims

	Threshold	Rolling 12 month data to...			12 months to...		
		Jun-19	Sep-19	Dec-19	Mar-19	Mar-20	
10	Percentage of victims who state they received a CID88 (notification that a crime was recorded)	Monitor	58% of 1,846 victims	55% of 1,626 victims	53% of 1,376 victims	61% of 1,958 victims	52% of 1,303 victims
Percentage of crime victims satisfied with the policing response provided: (1,800 surveys completed per annum)							
This survey was revised in August 2017 and does not include crimes resolved by the Telephone Investigation Unit.							
11	Initial contact	95% and above	96% ● +/- 1.0%	96% ● +/- 1.1%	96% ● +/- 1.1%	96% ● +/- 1.0%	96% ● +/- 1.2%
12	Response time	90% and above	88% ● +/- 1.4%	88% ● +/- 1.5%	88% ● +/- 1.7%	88% ● +/- 1.4%	87% ● +/- 1.8%
13	Action taken	85% and above	80% ● +/- 1.8%	80% ● +/- 1.9%	79% ● +/- 2.1%	81% ● +/- 1.7%	79% ● +/- 2.2%
14	Follow-up	85% and above	66% ● +/- 2.8%	67% ● +/- 3.0%	66% ● +/- 3.3%	69% ● +/- 2.7%	66% ● +/- 3.4%
15	Treatment	90% and above	93% ● +/- 1.1%	94% ● +/- 1.1%	93% ● +/- 1.3%	94% ● +/- 1.0%	93% ● +/- 1.3%
16	Whole experience	85% and above	83% ● +/- 1.7%	83% ● +/- 1.8%	82% ● +/- 1.9%	84% ● +/- 1.6%	81% ● +/- 2.0%
Percentage of victims satisfied with the Telephone Investigation Unit (TIU) policing response provided: (600 surveys completed per annum).							
Due to the introduction of TIU in April, data represents surveys conducted between June 2019 and February 2020.							
17	Action taken	Monitor					76% +/- 3.7%
18	Victim thought their incident was taken seriously	Monitor					83% +/- 3.0%
19	Whole experience	Monitor					78% +/- 3.3%

Reducing Anti-social behaviour

Fewer victims of ASB - though we will continue to encourage reporting

		Threshold	Quarterly data					12 months to...	
			2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	2019/20 – Q4	Mar-19	Mar-20
20	Recorded levels of anti-social behaviour incidents	Monitor	10,871 121 per day	12,299 135 per day	13,041 142 per day	10,551 115 per day	10,921 120 per day	49,461 136 per day	46,813 128 per day
		Threshold	Rolling 12 month data to...			12 months to...			
			Jun-19	Sep-19	Dec-19	Mar-19	Mar-20		
21	Percentage of people who feel that ASB is a very or fairly big problem in their neighbourhood (4,000 Surveyed annually)	15% and below	18% +/- 1.2%	19% +/- 1.2%	20% +/- 1.3%	17% +/- 1.1%	22% +/- 1.3%		
22	Percentage of ASB victims who are confident to report further incidents to the police again. (1,300 surveyed)	85% and above	80% +/- 2.2%	81% +/- 2.2%	82% +/- 2.2%	80% +/- 2.2%	82% +/- 2.2%		
23	Percentage of victims of long term ASB who experienced no further incidents since their report (1,300 surveyed)	50% and above	47% +/- 3.4%	47% +/- 3.4%	49% +/- 2.9%	47% +/- 3.3%	47% +/- 3.8%		
Percentage of victims of ASB satisfied with the service provided: (1,300 surveys completed per annum)									
24	Initial contact	90% and above	93% +/- 1.4%	92% +/- 1.5%	92% +/- 1.6%	94% +/- 1.3%	91% +/- 1.6%		
25	Response time	90% and above	85% +/- 2.8%	86% +/- 2.7%	87% +/- 2.7%	88% +/- 2.6%	88% +/- 2.5%		
26	Action taken	85% and above	79% +/- 3.3%	79% +/- 3.3%	80% +/- 3.3%	81% +/- 3.1%	81% +/- 3.1%		
27	Follow-up	85% and above	59% +/- 6.6%	59% +/- 6.4%	64% +/- 6.3%	62% +/- 6.3%	65% +/- 6.0%		
28	Treatment	95% and above	95% +/- 1.7%	94% +/- 1.8%	94% +/- 1.9%	95% +/- 1.7%	95% +/- 1.7%		
29	Whole experience	85% and above	80% +/- 2.2%	79% +/- 2.3%	79% +/- 2.3%	81% +/- 2.1%	80% +/- 2.3%		

Cutting Crime								
	Threshold	Quarterly data					12 months to...	
		2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	2019/20 - Q4	Mar-19	Mar-20
30	Recorded levels in night time economy areas	1,419 16 per day	1,341 15 per day	1,303 14 per day	1,307 14 per day	1,110 12 per day	5,990 16 per day	4,753 13 per day
31	Total recorded crime	37,803 420 per day	37,858 416 per day	37,961 413 per day	36,216 394 per day	35,456 390 per day	158,084 433 per day	147,491 403 per day
32	Violence against the person	11,994 133 per day	12,270 135 per day	12,309 134 per day	11,946 130 per day	11,725 129 per day	48,647 133 per day	48,250 132 per day
33	Sexual offences	1,189 13 per day	1,150 13 per day	1,177 13 per day	1,078 12 per day	1,103 12 per day	4,846 13 per day	4,508 12 per day
34	Burglary	2,060 23 per day	1,958 22 per day	1,987 22 per day	1,935 21 per day	1,992 22 per day	8,932 24 per day	7,872 22 per day
35	Theft and handling	7,971 89 per day	7,750 85 per day	7,834 85 per day	7,742 84 per day	6,916 76 per day	33,565 92 per day	30,242 83 per day
36	Vehicle crime	2,063 23 per day	2,187 24 per day	2,253 24 per day	1,955 21 per day	2,200 24 per day	8,474 23 per day	8,595 23 per day
37	Criminal damage	5,788 64 per day	5,616 62 per day	5,545 60 per day	5,660 62 per day	5,719 63 per day	23,903 65 per day	22,537 62 per day
38	Other crime (such as drug crime, public disorder and miscellaneous crime)	6,738 75 per day	6,927 76 per day	6,856 75 per day	5,900 64 per day	5,804 64 per day	29,717 81 per day	25,487 70 per day
	Threshold	Rolling 12 month data to...			12 months to...			
		Jun-19	Sep-19	Dec-19	Mar-19	Mar-20		
39	Perceptions of safety of those that use the night time economy (4,000 surveyed annually)	88% +/- 2.2%	87% +/- 2.4%	84% +/- 2.5%	89% +/- 2.0%	85% +/- 2.3%		

Domestic and Sexual Abuse									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	2019/20 – Q4	Mar-19	Mar-20	
40	Recorded sexual offences	Monitor	1,189 13 per day	1,150 13 per day	1,177 13 per day	1,078 12 per day	1,103 12 per day	4,846 13 per day	4,508 12 per day
41	Recorded domestic abuse incidents	Monitor	9,017 100 per day	9,261 102 per day	9,747 106 per day	9,305 101 per day	9,143 100 per day	36,277 99 per day	37,456 103 per day
	Threshold	Rolling 12 month data to...			12 months to...				
		Jun-19	Sep-19	Dec-19	Mar-19	Mar-20			
Percentage of domestic abuse victims satisfied with the policing response provided: (600 surveys completed per annum)									
42	Initial contact	95% and above	99% ● +/- 0.9%	99% ● +/- 1.0%	99% ● +/- 1.0%	98% ● +/- 1.3%	99% ● +/- 1.2%		
43	Response time	90% and above	92% ● +/- 2.3%	92% ● +/- 2.4%	90% ● +/- 2.8%	92% ● +/- 2.4%	91% ● +/- 2.6%		
44	Action taken	90% and above	89% ● +/- 2.6%	87% ● +/- 2.8%	87% ● +/- 3.0%	89% ● +/- 2.6%	85% ● +/- 3.1%		
45	Follow-up	90% and above	87% ● +/- 2.8%	85% ● +/- 3.0%	86% ● +/- 3.0%	89% ● +/- 2.6%	84% ● +/- 3.1%		
46	Treatment	95% and above	95% ● +/- 1.7%	95% ● +/- 1.9%	95% ● +/- 1.9%	95% ● +/- 1.8%	94% ● +/- 2.0%		
47	Whole experience	90% and above	91% ● +/- 2.3%	89% ● +/- 2.6%	88% ● +/- 2.8%	92% ● +/- 2.2%	87% ● +/- 2.8%		
48	Percentage of domestic abuse victims who are confident to report further abuse to the police again	95% and above	95% ● +/- 1.8%	94% ● +/- 2.1%	94% ● +/- 2.1%	96% ● +/- 1.6%	93% ● +/- 2.2%		

Effective Criminal Justice System									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	2019/20 – Q4	Mar-19	Mar-20	
49	Percentage of post-charge failures	32% and below	29% 359 failures	30% 320 failures	22% 256 failures	21% 214 failures	25% 249 failures	32% 1,684 failures	25% 1,039 failures
50	Resolved rate for total recorded crime	Monitor	16%	15%	15%	16%	15%	16%	15%
Charge rates:									
51	Rape	9% and above	7% 28 charges	5% 22 charges	8% 33 charges	9% 34 charges	10% 36 charges	6% 117 charges	8% 125 charges
52	Sexual offences	12% and above	9% 65 charges	7% 53 charges	9% 66 charges	8% 56 charges	10% 78 charges	9% 270 charges	9% 253 charges
53	Domestic Abuse	22% and above	12% 841 charges	12% 754 charges	11% 692 charges	12% 722 charges	12% 687 charges	12% 3,318 charges	12% 2,855 charges
		Threshold	Rolling 12 month data to...			12 months to...			
			Sep-18	Dec-18	Mar-19	Sep-18	Sep-19		
54	Monitor the number of first time entrants to the criminal justice system	Monitor	2,888	2,840	2,731	2,886	2,671		
		Threshold	Rolling 12 month data to...			12 months to...			
			Mar-19	Jun-19	Sep-19	Dec-18	Dec-19		
Conviction rates:									
55	Rape	58% and above	59%	53%	50%	60%	46%		
56	Sexual offences	83% and above	84%	85%	83%	84%	84%		
57	Domestic Abuse	76% and above	71%	71%	72%	71%	73%		
Report to conviction rates:									
58	Rape	5% and above	4%	4%	4%	4%	3%		
59	Sexual offences	10% and above	8%	8%	7%	8%	7%		
60	Domestic Abuse	17% and above	9%	9%	8%	9%	9%		
		Threshold	Rolling 12 month data to...			12 months to...			
			Jun-19	Sep-19	Dec-19	Feb-19	Feb-20		
61	Non-conviction rate (due to victims and witnesses as measured at LCJB)	Monitor	37%	37%	37%	38%	35%		

Community Confidence									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19	
62	Allegations of 'Incivility, impoliteness or intolerance'	35 or below per month	82 27 per month	106 35 per month	126 42 per month	127 42 per month	100 33 per month	371 31 per month	459 38 per month
63	Allegations of 'other assault'	20 or below per month	35 12 per month	57 19 per month	53 18 per month	46 15 per month	48 16 per month	178 15 per month	204 17 per month
64	Allegations of 'other neglect or failure in duty'	67 or below per month	183 61 per month	334 111 per month	405 135 per month	287 96 per month	248 83 per month	837 70 per month	1274 106 per month
	Threshold	Rolling 12 month data to...			12 months to...				
		Jun-19	Sep-19	Dec-19	Mar-19	Mar-20			
65	Percentage of people who believe the police do a good or excellent job in their neighbourhood (4,000 surveyed annually)	85% and above	79% +/- 1.4%	79% +/- 1.4%	77% +/- 1.5%	81% +/- 1.3%	77% +/- 1.5%		
66	Percentage of people who feel safe in their local area (4,000 surveyed annually)	95% and above	96% +/- 0.6%	96% +/- 0.6%	96% +/- 0.6%	96% +/- 0.6%	96% +/- 0.6%		
67	Percentage of people who believe that the level of visibility in their neighbourhood is about right (4,000 surveyed annually)	55% and above	44% +/- 1.6%	43% +/- 1.7%	42% +/- 1.7%	47% +/- 1.6%	43% +/- 1.7%		
Percentage of hate crime victims satisfied with the policing response provided: (approximately 300 surveys completed per annum)									
68	Initial Contact	95% and above	96% +/- 2.5%	96% +/- 2.3%	95% +/- 2.8%	96% +/- 2.2%	95% +/- 2.9%		
69	Response Time	90% and above	90% +/- 3.4%	88% +/- 3.6%	88% +/- 3.8%	90% +/- 3.2%	87% +/- 4.0%		
70	Action Taken	90% and above	85% +/- 4.0%	83% +/- 4.1%	81% +/- 4.5%	84% +/- 3.8%	80% +/- 4.6%		
71	Follow-up	90% and above	73% +/- 6.0%	73% +/- 6.1%	72% +/- 6.5%	74% +/- 5.5%	70% +/- 6.8%		
72	Treatment	95% and above	94% +/- 2.6%	94% +/- 2.6%	93% +/- 2.9%	95% +/- 2.2%	93% +/- 2.9%		
73	Whole Experience	90% and above	85% +/- 3.9%	84% +/- 4.0%	83% +/- 4.2%	84% +/- 3.8%	82% +/- 4.3%		
74	Percentage of victims that have confidence to report further volume crime in the future (1,800 surveyed annually)	90% and above	92% +/- 1.2%	92% +/- 1.3%	92% +/- 1.4%	93% +/- 1.1%	91% +/- 1.5%		